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# TAM

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Transportation Association of Maryland

## 2018 ANNUAL REPORT & MEMBERSHIP DIRECTORY





**For additional copies of this report:**  
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939 Elkridge Landing Road  
Suite 195  
Linthicum, Maryland 21090

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[www.taminc.org](http://www.taminc.org)

[Facebook.com/TAMofMD](https://www.facebook.com/TAMofMD)  
[Twitter.com/TAMInc\\_MD](https://twitter.com/TAMInc_MD)

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MESSAGE FROM  
TAM PRESIDENT  
•  
GARY BLAZINSKY

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The Transportation Association of Maryland (TAM) continues our commitment toward improving mobility and economic opportunity for all Maryland citizens. Members include public, private and nonprofit organizations. The transportation services provided by TAM members sustain independent and productive living and increase access to community resources. Additionally, we help promote business, tourism and economic development across the State of Maryland. As President of the Transportation Association of Maryland, we will continue our commitment to work together with our members and collaborate with all our partners to improve services to the clientele we serve and assist toward advancing transit operations.

The forward movement of our organization would not be possible without the dedicated efforts of our Board of Directors and the Executive Director of TAM. It is refreshing to be part of the energetic approach to collaborate and implement enhancements to meet the needs of our members. We continue our gratitude toward all TAM members and our business partners. Their sustained participation and vision continues to keep our organization focused toward uninterrupted improvement.

Our 2019 legislative agenda continues with three priority issues: protecting transit operators by increasing legal penalties for assault on operators; creating a commission to study and make recommendations on non-emergency medical transportation funding and services in Maryland; and adjusting formula funding in Maryland to overcome 10 years of flat funding.



OUR MISSION CONTINUES. . . TO STRENGTHEN COMMUNITY TRANSPORTATION IN MARYLAND THROUGH ADVOCACY AND PROFESSIONAL DEVELOPMENT.



This year has been a stellar year for TAM events! Participation in all our 2018 events has reached new pinnacles for our organization. Our aggressive training offerings, meeting content and our annual conference provided the opportunities our members are seeking. Our post-event surveys speak clearly - results show our members and business partners are ecstatic with the current direction of TAM!

We will be moving into 2019 with events which will support continuous improvements to our member organizations. Wheelchair Securement, March 5-6; Annual Statewide Rodeo, April 13; General Meeting, May 8; and our Annual Conference (date to be determined). For additional events and industry news, please visit TAM's website at [taminc.org](http://taminc.org). You can also follow us on Twitter @TAMINC\_MD and on Facebook @TAMofMD.

We sincerely value your continued support and dedication toward the mission of the Transportation Association of Maryland. As a combined group, we work diligently to make a significant difference in our communities and the clients we serve.

Regards,



Gary Blazinsky

“

IMPROVING PEOPLE'S LIVES,  
WATCHING THEM SMILE AND  
RECEIVING A "THANK YOU" GIVES  
US ALL SATISFACTION . . . AND ON  
OCCASION HAS US SPEECHLESS!



## OVERVIEW



2018 TAM Board of Directors  
(L-R): Rob Hart, Semia Hackett, John Duklewski,  
Suzanne Kalmbacher, Will Kenlaw, Gary Blazinsky, Rick Gordon,  
René Benjamin, Sandy Wobbleton, Kevin Cerrone

## HISTORY

TAM is a 501 (c) (3) organization that functions as a supportive and educational resource that serves transit and other nonprofit public and private groups in the state of Maryland.

The Association has come a long way since its beginnings in October 1985, when the first Board President, Jim Raszewski, along with seventeen founding members formed the Association to promote safe, efficient and effective public transportation services in Maryland.

The Association incorporated in August 1991. For many years the Association functioned with a volunteer Board of Directors and a part-time Executive Director working from home. Board meetings were held in the Severna Park Public Library.

At the May 2001 General Membership meeting in Annapolis, membership voted to expand the Association by recruiting to hire a full-

time Executive Director and acquiring centrally located office space.

In 2003, TAM hired its first full time staff, an Executive Director and Administrative Assistant, and opened an office in Ellicott City.

In 2016, TAM moved to new offices in Linthicum.

## TAM'S MISSION

**T**he Transportation Association of Maryland, Inc. (TAM) will strengthen community transportation in Maryland through advocacy and professional development.

## 2018 BOARD OF DIRECTORS

### **PRESIDENT**

Gary Blazinsky, Harford Transit

### **VICE PRESIDENT**

Kevin Cerrone, Washington County Transit

### **TREASURER**

Rob Hart, Worcester County Commission on Aging

### **SECRETARY**

Sandy Wobbleton, Calvert County Transportation

### **AT LARGE DIRECTORS**

Mary Ann Blankenship, St. Mary's Transit

Rick Gordon, City of Annapolis Department of Transportation

Semia Hackett, Prince George's County DPW&T

Suzanne Kalmbacher, Cecil County Transit

Will Kenlaw, Montgomery County Transit Services

Jim Martin, American Bus Sales (Associate Member Representative)

### **EX-OFFICIO**

John Duklewski, TAM Executive Director

Nancy Norris, TransIT Services of Frederick County

Travis Johnston, MDOT/MTA

### **STAFF**

René Benjamin, Executive Assistant

### **COMMITTEES**

Awards Chair: Sandy Wobbleton

Conference Chair: Kevin Cerrone

Member Services Chair: Will Kenlaw

Roadeo Chair: Suzanne Kalmbacher

Training Chair: Rick Gordon

## ORGANIZATION STRUCTURE

TAM operates under an established, volunteer Board of Directors with representatives from many of the jurisdictions we serve.

Professional support is provided by Mullen, Sondberg, Wimbish &

Stone, P.A., independent auditors, and Public Sector Consulting Group, LLC for the Association.

The Board meets monthly, including two annual General Membership meetings.



# 2018 AWARD WINNERS

## ROADEO

2<sup>nd</sup>



**JOSEPH PAUGH**  
GARRETT TRANSIT

1<sup>st</sup>



**DAVE HALL**  
HARFORD TRANSIT

3<sup>rd</sup>



**BRUCE MAYBERRY**  
CECIL TRANSIT

## CONFERENCE

TAM HALL OF FAME

**JIM RASZEWSKI**



DRIVER OF THE YEAR  
**JACK WILLIAMS**  
*St. Mary's Transit System*



OUTSTANDING LEADERSHIP  
**LATRICE MASON**  
*Unified Community Connections, Inc.*



FRIEND OF TRANSIT  
**KEVIN CERRONE**  
*Washington County Transit*



Accepting award: Jim Martin,  
Associate Member Representative

OUTSTANDING  
BUSINESS PARTNER  
**AMERICAN BUS**



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## 2018 HIGHLIGHTS

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**The Legislative Reception** was held on January 16, 2018 at the Governor Calvert House in Annapolis, MD. Over 150 TAM members and legislators and dignitaries attended.

**TAM's 2018 Rodeo** was held on April 21, 2018 at the Dorsey MARC Station in Elkridge, MD. Dave Hall of Harford Transit came in first place; Matt Paugh of Garrett Transit won second place; and Bruce Mayberry of Cecil Transit finished in third place. Dave Hall finished the course with our highest ever recorded score!

**TAM's 2018 Conference** was held in Stevensville, Maryland, October 23-25 at the Chesapeake Bay Beach Club. Over 200 representatives of community transportation, Maryland non-profits, institutions of higher education, and transportation vendors attended this event. The featured speaker was Ravens broadcaster Gerry Sandusky. The conference included MDOT/MTA training on compliance and safety/asset management, workplace harassment, reasonable suspicion, driver workforce development, and the Americans with Disabilities Act. MDOT Deputy Secretary Jim Ports addressed the TAM membership at the Awards Lunch, and Community Transportation Association of America Executive Director Scott Bogren gave an update on recent and upcoming federal activities. TAM also recognized excellence across the state with the presentation of our annual Excellence Awards, presented by Awards committee chair Sandy Wobbleton of Calvert County Transit.

**Every Jurisdiction in the State of Maryland** is represented by a Full Member, and over 40 non-profits have renewed their membership in 2018. We have also added three new university members to our full membership list.



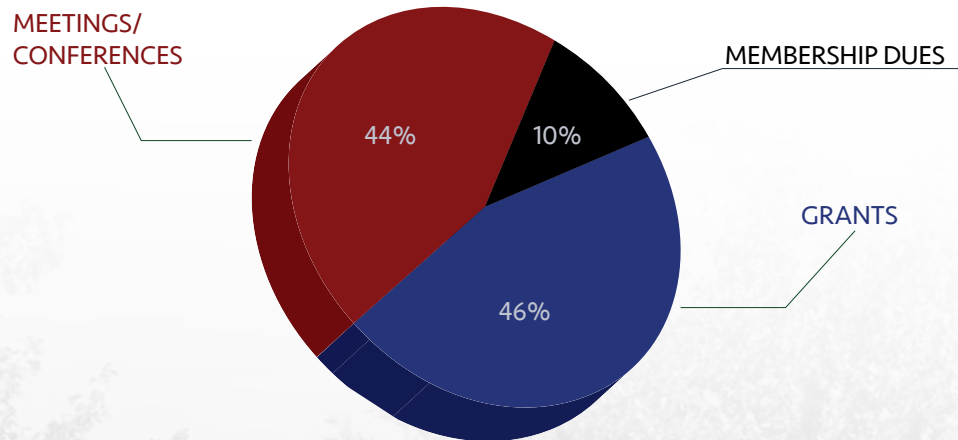
*Jim Ports, Deputy Secretary of the Maryland Department of Transportation, addresses attendees at the 2018 Conference Awards Luncheon.*

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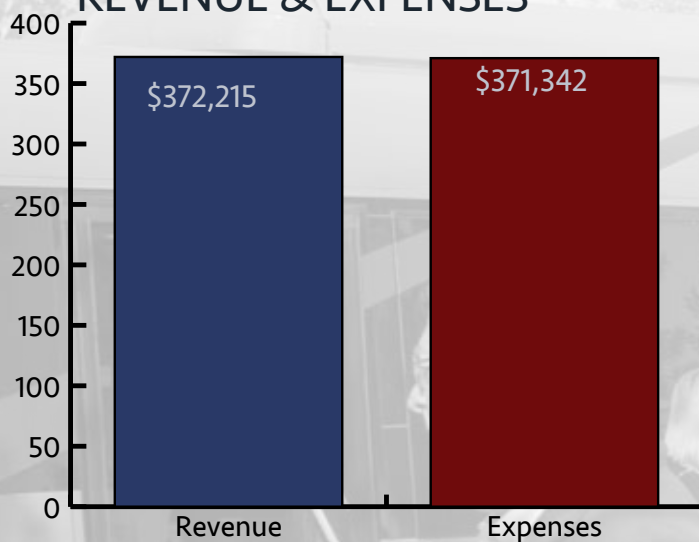
TOGETHER  
WE GROW

# 2018 FINANCIAL REPORT

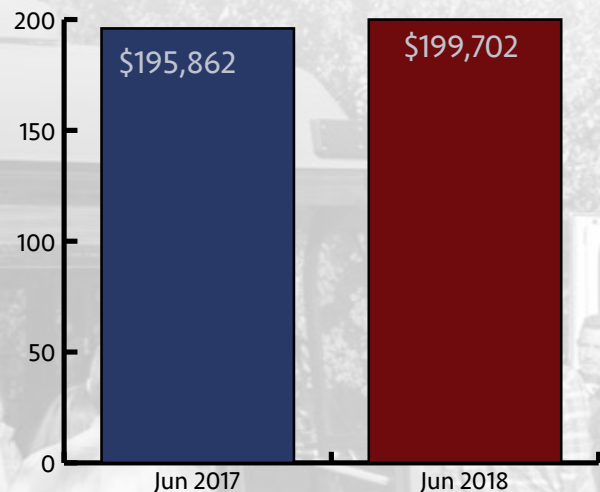
## REVENUE BREAKDOWN



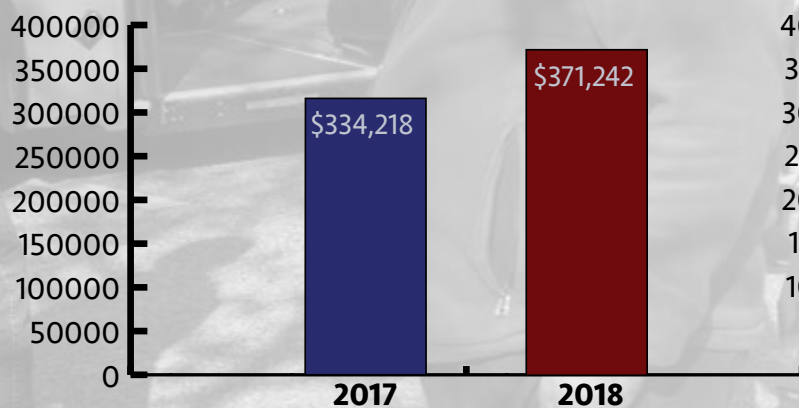
## REVENUE & EXPENSES



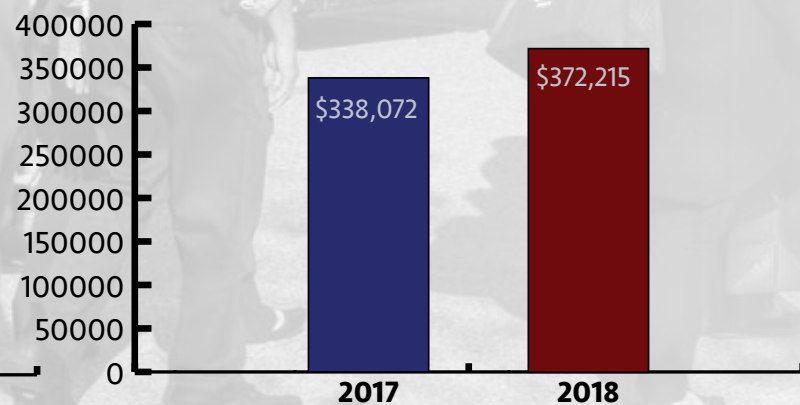
## NET ASSETS



## YEAR-TO-YEAR EXPENSES



## YEAR-TO-YEAR REVENUE



Without member participation and dues support, TAM could not continue to provide excellent training opportunities, fulfill its commitment to improving mobility and economic opportunity for all Maryland citizens, and monitor and effect positive change for transportation issues in the General Assembly.

Member support ensures that TAM continues to be recognized as the leader in transit issues in the State of Maryland and that TAM will be the organization of choice for transit systems, transit vendors, legislators and the public to discuss transportation issues within the State.

## 2018 SPONSORS... *Thank You!*

### ROADEO

**Jacobs Bags**

**KFH Awards Luncheon**

**American Bus Breakfast**

**RTA Buses**

**Prince George's County DPW&T Buses**

**Lifebridge Health Buses**

**Capp Uniform Hats and Shirts**

**Delmarva Community Services Drinks**



### CONFERENCE

**Luminator Technology Breaks**

**American Bus Diamond Sponsor**

**Coach Bus Sales Gold Sponsor**

**KFH Group Silver Sponsor**

**Vector Media Silver Sponsor**

**Rohrer Bus Sales Silver Sponsor**

**RouteMatch Bags**

**Rosco Hotel Shuttle**

**Seifert Transit Graphics Gold Sponsor**

**CAPP Shirts**



TAM looks forward to continuing to provide you with training opportunities and effective representation in legislative matters.

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## AFFINITY PROGRAM

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In 2018, TAM introduced a new Affinity Program, offering members access to discounts and services to area businesses. This program adds value to membership as well as creates a partnership with businesses who can better serve participant's needs.

TAM leverages the buying power of members to help obtain discounts and special offers on a wide range of products and services. The first responsibility is to TAM members, so providers must be responsive to a member's needs. This includes having enough staff available to answer calls and responding with a solution in a timely manner as well as having managers who work directly with TAM to ensure customer satisfaction.

**The first two participants in the Affinity Program are:**

### **Keller Williams as the ultimate real estate resource**



The largest world-wide franchise by agent count and among the most highly rated by esteemed business publications such as Forbes and Entrepreneur Magazine.



### **Sierra Pacific Mortgage with loan products that make homeownership possible**

Since 1986 Sierra Pacific Mortgage Company has provided quality mortgage lending services nationwide. Sierra Pacific offers a full assortment of residential lending programs.





## TAM MEMBERSHIP LEVELS

### FULL

Public or private entities directly involved in coordinating, brokering, or providing public transit or Paratransit services, or human service transportation within the State of Maryland.

### ASSOCIATE

Public or private organizations, entities, or individuals who have a business or professional interest in public transit or Paratransit activities.

### COMMUNITY

Public or private non-profit organizations involved in providing community services and not otherwise eligible for full membership.

### INDIVIDUAL

Individuals not otherwise eligible for membership who support the goals of the Association.



### Consultants to the transit industry

- TAM Members since our founding in 1995
- Incorporated in the State of Maryland
- Women-Owned Business Enterprise (WBE)
- Small Business Concern

4920 Elm Street, Suite 350  
Bethesda, MD 20814  
(301) 951-8660  
With offices in  
Austin, TX & Seattle, WA  
[www.kfhgroup.com](http://www.kfhgroup.com)





# MEMBERSHIP DIRECTORY







# FULL MEMBERS



## ALLEGANY COUNTY TRANSIT

*Legislative District 1*

1000 Lafayette Avenue

Cumberland, MD 21502

301-722-6360

Fax 301-722-0326

[alleganygov.org/act](http://alleganygov.org/act)

Elizabeth Robison-Harper, Transit Division Chief

[erobison-harper@alleganygov.org](mailto:erobison-harper@alleganygov.org)

**Geographic area:** Cumberland, LaVale, Frostburg, Lonaconing, and Westernport areas of Allegany County Maryland

**Service type:** Fixed route and paratransit services

### Hours of Operation:

Mon - Fri, 5:55 a.m. - 8:00 p.m.

### FY2018 Data:

Total passenger miles: 330,089

Total transportation operating budget: \$1,765,710

Total ridership (one-way passenger trips): 251,368

Number of vehicles: 22

Full time employees: 21

Part-time employees: 4

## ANNAPOLIS DOT (ANNAPOLIS TRANSIT)

*Legislative District: 30*

308 Chinquapin Round Road

Annapolis, MD 21401

410-263-7964

Fax 410-263-4508

[www.annapolis.gov/159/Transportation](http://www.annapolis.gov/159/Transportation)

J. Rick Gordon, Director

[transit@annapolis.gov](mailto:transit@annapolis.gov)

**Geographic area:** About 23 square miles including the City of Annapolis and surrounding Anne Arundel County areas.

**Service type:** Public bus transit services and demand-response, ADA complementary paratransit services.

### Hours of operation:

Mon - Fri: 5:30 a.m. - 11:30 p.m.

Sat: 7:00 am - 10:30 p.m.

Sun: 8:00 a.m. - 8:00 p.m.

### FY2018 Data:

Total passenger miles: 598,376

Total transportation operating budget: \$4,927,069

Total ridership (one-way passenger trips): 464,454

Number of vehicles: 20

Full time employees: 41

Part time employees: 8

**Program highlights:** Procurement of three small buses (cutaways)

## ANNE ARUNDEL COUNTY/OFFICE OF TRANSPORTATION

*Legislative Districts: 30B, 31A, 31B, 32, 33*

Heritage Office Complex

2664 Riva Road

Annapolis, MD 21146

410-222-7440

Fax 410-222-0791

[www.aacounty.org](http://www.aacounty.org)

Ramond Robinson, Director, Office of Transportation

[trrobi45@aacounty.org](mailto:trrobi45@aacounty.org)

**Geographic Area:** Crofton, Ft. Meade, Glen Burnie, Odenton, Parole Town Center, Severn and South County

**Service Type:** Providing Fixed Route, Demand/Response and Paratransit services

**Hours of operation:** 7 days/week

### FY2018 Data:

Total passenger miles: 2,359,923

Total transportation operating budget: \$4,548,600

Total ridership (one-way passenger trips): 93,548

Number of vehicles: 52

Full time employees: 43

Part time employees: 7

### Program Highlights:

- Introduction of the newly established Anne Arundel County/Office of Transportation; uniting paratransit services previously provided by the Dept. of Aging and Disabilities with administrative/planning components of the former Transportation Planning Division of the Office of Planning & Zoning.
- Initiation of two new service routes in conjunction with RTA of Central Maryland:
- Route 504 connecting the Savage and Odenton MARC Train Stations with Ft. Meade and National Business Park during peak hours; providing off-peak service between Odenton MARC Station/Piney Orchard and Crofton/Villages @ Waugh Chapel Shopping District.



## **BALTIMORE COUNTY DEPARTMENT OF AGING, COUNTYRIDE**

*Legislative Districts: 6, 7, 8, 10, 11, 12, 42A, 42B, 44B*

611 Central Ave

Towson, MD 21214

410-887-8287

Fax 410-887-8281

[www.baltimorecountymd.gov/Agencies/aging/countryside/index.html](http://www.baltimorecountymd.gov/Agencies/aging/countryside/index.html)

Michele Steele, Acting Manager

[msteele@baltimorecountymd.gov](mailto:msteele@baltimorecountymd.gov)

### **Hours of operation:**

Day Program: Mon - Fri: 7:00 a.m. - 5:00 p.m.;

Residential Program: 24/7

### **FY2018 Data:**

Total passenger miles: 336,555

Total transportation operating budget: \$1,863,551

Total ridership (one-way passenger trips): 41,991

Number of vehicles: 25

Full time employees: 19

Part time employees: 2

## **BWI BUSINESS PARTNERSHIP, INC.**

1306 Concourse Drive, Suite 215

Linthicum, MD 21090

410-859-1000

Gina Stewart, Executive Director

**About:** Founded in 1985, the BWI Business Partnership is a nonprofit corporation comprised of governmental organizations, private businesses, and academic institutions, advocating for strong transportation policy and initiatives, driving sustainable economic and workforce development, and facilitating meaningful strategic relationships germane to the growth and development of the BWI Region.

## **CALVERT COUNTY PUBLIC TRANSPORTATION**

*Legislative Districts: 27B, 29C*

175 Main Street

Prince Frederick, Maryland 20678

410-535-4268

Fax 410-535-4679

[www.calvertcounty.md.gov](http://www.calvertcounty.md.gov)

Sandy Wobbleton, Division Chief

[sandra.wobbleton@calvertcountymd.gov](mailto:sandra.wobbleton@calvertcountymd.gov)

Calvert County Public Transportation system provides public transit, ADA, Paratransit and Special Statewide Transportation Assistance services throughout Calvert County.

### **Hours of operation:**

Mon - Fri: 6:30 a.m. - 8:00 p.m.

Sat: 8:15 a.m. - 4:00 p.m.

### **FY2018 Data:**

Total passenger miles: 539,689

Total transportation operating budget: \$1,404,959

Total ridership (one-way passenger trips): 112,648

Part time employees: 11

Number of vehicles: 19

Full time employees: 12

**Program Highlights:** Implemented new service to include direct connections with Charles and St Mary's transit agencies. Installed in-vehicle cameras on all vehicles.

## **CARROLL TRANSIT SYSTEM (CTS)**

1300 Old Meadow Branch Road

Westminster, MD 21158

410-386-5550

[carrolltransitsystem.com](http://carrolltransitsystem.com)

Stacey Nash, Transportation Grants Coordinator

[snash@carrollcountymd.gov](mailto:snash@carrollcountymd.gov)

**Service Type:** Demand Response and 6 Deviated Fixed Routes

### **Hours of operation:**

Mon - Fri: 7:00 a.m. - 5:00 p.m.

### **FY2018 Data:**

Total transportation operating budget: \$2,437,888

Total ridership (one-way passenger trips): 157,203

Number of vehicles: 40

## **CECIL TRANSIT**

*Legislative Districts: 35A, 35B, 36*

200 Chesapeake Blvd., Suite 2500

Elkton, Maryland 21921

410- 996-8422

Fax 410- 620-9483

Suzanne Kalmbacher, Transit Chief

[skalmbacher@ccgov.org](mailto:skalmbacher@ccgov.org)

### **Geographic area:**

Demand Response: County Wide

Fixed Route: Elkton, Northeast, Perryville, Charlestown, Glasgow, DE and Newark, DE and the Route 40 growth corridor between Northeast and Perryville.

### **Service types:**

Deviated fixed route, demand response, volunteer transportation services, taxi voucher program

**Hours of operation:** Mon - Sat

**FY2018 Data:**

Total passenger miles: 503,452  
Total transportation operating budget: \$1,730,756  
Total ridership (one-way passenger trips): 102,353

Number of vehicles: 17  
Full time employees: 22  
Part time employees: 5

**Program Highlights:**

Cecil Transit launched the Commuter Connection, a gap filling service, connecting the Perryville MARC Train Station to the Newark, Delaware rail station.

Cecil Transit began offering a fixed, demand response service to local rural communities that are not currently served by fixed route transportation. Individuals can schedule trips on predetermined dates during the month to access necessities such as fresh groceries, prescription medications and other necessities.

The Technical Advisory Committee convened its first meeting on Monday, March 5, 2018, as the next step in the development of Cecil County's Transit Development Plan (TDP) which kicked off in early November. The TDP is expected to conclude by mid FY 2019.

**CHARLES COUNTY VANGO**

*Legislative District: 28*  
200 Baltimore Street  
La Plata, MD 20646  
301-645-0642  
Fax 301-934-0170  
www.go-vango.com  
Robert Romero, Transit Development Administrator  
romeror@charlescountymd.gov

**Geographic area:** Charles County connecting with Saint Mary's and Calvert Transit in Charlotte Hall and connecting with Prince George County The Bus in Brandywine Crossing.

**Service type:** Fixed route and specialized door to door service.

**Hours of operation:**

Mon - Sat: 5:00 a.m. - 10:30 p.m.

**FY2018 Data:**

Total passenger miles: 5,321,569  
Total transportation operating budget: \$6,779,240  
Total ridership (one-way passenger trips): 794,264  
Number of vehicles: 39

Full time employees: 95

**Program highlights:**

Started with a new contractor, MV Transportation for the operation of transit services.  
Completed installation of bike racks on all fixed route buses.

Replaced the horribly unreliable and poorly supported International Navistar buses significantly improving service reliability.

**DELMARVA COMMUNITY SERVICES**

*Legislative Districts: 36, 37A*  
10502 Greensboro Road  
Denton, MD 21629  
410-221-1910  
Fax 410-221-2925  
www.dcsdct.org/transportation--mobility.html  
Santo Grande, President/ CEO  
santo@dcsdct.org



**Geographic area:** Caroline, Dorchester, Kent, and Talbot counties

**Service type:** Fixed route, medical transportation, paratransit, senior center transportation medical adult daycare, developmental disabilities, mobility management, and veterans transportation

**Hours of operation:**

Mon - Fri: 4:35 a.m. - 8:00 p.m.,  
Sat: 8:30 a.m.- 6:30 p.m.

**FY2018 Data:**

Total passenger miles: 2,142,873  
Total transportation operating budget: \$2,767,878  
Total ridership (one-way passenger miles): 267,014

Number of vehicles: 85  
Full time employees: 21  
Part time employees: 39

**Program highlights:** Created a town circular route for the town of St. Michaels. Dorchester County is going through the TDP process. Cambridge and Easton are seeing increase in their fixed systems.

**FIRST TRANSIT**

7063 Friendship Road  
Linthicum Heights, MD 21090  
267-463-6764  
Fax 513-684-8852  
Michael Stinson, General Manager,  
BWI Airport Operation  
michael.stinson@firstgroup.com

**Geographic area:** United States, Canada, India & Panama

**Service type:** First Transit provides fixed route and paratransit services under turnkey operational contracts or management contracts, ADA call centers and brokerage services for human service transportation, university/college transportation services, airport shuttle services and maintenance and facility management.

### **GARRETT TRANSIT SERVICE**

*Legislative District: 1, 1A*  
225 Francis Sanders Drive  
Oakland, MD 21550  
301-533-9010  
Fax 301-533-9015  
garrettcac.org  
Michael Hill, Director of Transportation  
mhill@garrettcac.org

**Geographic area:** GTS serves mostly Garrett and Allegany County, but frequently travels throughout MD and neighboring WV when necessary.

**Service type:** Public Transit, Medical Transportation, Head Start, Employment Transportation

**Hours of operation:** Mon - Fri: 7:00 a.m. - 6:00 p.m.

#### **FY2018 Data:**

Total passenger miles: 835,974  
Total transportation operating budget: \$2,439,775  
Total ridership (one-way passenger trips): 102,596

Number of vehicles: 37  
Full time employees: 31  
Part time employees: 2

### **HARFORD TRANSIT LINK**

*Legislative Districts: 7, 34, 35*  
1311 Abingdon Road  
Abingdon, MD 21009  
410- 612-1620  
Fax 410- 612-1745  
www.HarfordTransitLINK.org  
Gary Blazinsky, Administrator  
grblazinsky@harfordcountymd.gov

**Geographic area:** Harford Transit LINK serves Harford County and operates a deviated fixed route into Cecil County.

**Service type:** Harford Transit LINK provides demand response, mobility, complementary para-transit, fixed routes, and a taxi voucher program within Harford County as well as a single deviated fixed

route into Cecil County.

#### **Hours of operation:**

Mon-Fri 5:00 a.m.- 9:00 p.m.

#### **FY2018 Data:**

Total passenger miles: 1,242,302  
Total transportation operating budget: \$4,367,151  
Total ridership (one-way passenger trips): 336,052

Number of vehicles: 38  
Full time employees: Part time 56  
Part time employees: 10

**Program highlights:** Completed the following capital projects including procuring and installing:

- On board Security Camera Systems for the Harford Transit LINK fleet with 6 partner counties.
- An expanded garage door to improve access to the shop.
- A replacement gantry style bus was to maintain the fleet.
- Bus Shelters for fixed route locations including four in Aberdeen and one in Bel Air. Additional locations to be completed as permitting is provided.
- Completed the following operating projects including procuring and installing:
- A badge Swipe Security System to protect the Harford Transit LINK Team and our facilities.
- Implemented the recently completed TDP Fixed Route redesign to reduce headways, extend service hours and reduce transfers.
- Procured and received two small cutaway buses. Ordered two bus-on-chassis medium duty buses from the Cecil County Procurement.

### **JEWISH COUNCIL FOR THE AGING**

12350 Parklawn Drive  
Rockville, MD 20852  
410-468-6280  
Fax 240-252-3501  
accessjca.org  
Moti Galil, Director of Transportation  
mgalil@accessjca.org

**Geographic area:** Montgomery County

**Service type:** Paratransit

#### **Hours of operation:**

Mon -Fri: 8:00 a.m. - 5:00 p.m. or as needed

#### **FY2018 Data:**

Total passenger miles: 186,541  
Total transportation operating budget: \$1,212,808  
Total ridership (one-way passenger trips): 60,684

Number of vehicles: 15  
Full time employees: 6  
Part time employees: 13

**Program highlights:**

- Launched Ride On extRa: Began a limited stop, faster bus service along MD Route 355 between the Lakeforest Transit Center and the Medical Center Metro. Specially branded buses operate every 10 minutes during peak periods with the help of transit signal priority and no on-board farecard loading. Riders pay the regular Ride On fare. The buses feature low floor boarding, free WiFi access, USB charging ports, information displays, and extra padding on the seats. Ride On extRa connects half of the transit services network, including MARC, MTA buses, Metrobus, Metrorail, and 44 Ride On routes.
- Won a \$1.75 million federal transit administration low or no emission competitive program grant: The funding will be used to purchase the County's first, zero-emission, electric buses and charging stations. Electric buses will help cut emissions of harmful pollutants and greenhouse gases and reduce the environmental impact of the County's fleet. Expanding the use of electric buses is an important component in the County's strategy to reduce fuel consumption by 20 percent by 2020.
- Installed solar power in 42 bus shelters; Launched the Route 129 limited stop bus service along US 29 to reduce traffic congestion and improve commuter experiences; Won a \$544,430 Federal Transit Administration Enhanced Mobility Grant from the National Capital Region Transportation Planning Board to reduce the cost of the County's Call-n-Ride taxi service for more than 85 percent of the lowest income participants. The program provides taxi trips for low-income seniors and individuals with disabilities.

**LIFEBRIDGE HEALTH**

2440 W. Belvedere Ave.  
Baltimore, MD 21215  
410-601-2282  
410-601-2192 Fax  
lifebridgehealth.org



**About:** Diversified health network transportation including adult daycare, employee shuttle, specialized patient transportation, and full courier network in Baltimore and Carroll County.

**MARYLAND DEPARTMENT OF TRANSPORTATION  
MARYLAND TRANSIT ADMINISTRATION**

*Statewide*

6 St. Paul Street  
Baltimore, Maryland 21202  
410- 767-8755

mta.maryland.gov

Veronica Battisti, Senior Director, Office of Communications & Marketing  
vbattisti@mta.maryland.gov

**Geographic area:** All 23 Maryland Counties plus Annapolis, Baltimore City and Ocean City

**Service type:** Public Transit and Mobility paratransit services. Fixed route services include CityLink, Express BusLink and Local BusLink, Light RailLink, Metro SubwayLink, MARC Train Service and Commuter Bus.

**Hours of operation:** 24/7

**FY2018 Data:**

Total passenger miles: 836,993,015

Total transportation operating budget:  
\$696,680,358

Total ridership (one-way passenger trips):  
103,758,557

Number of vehicles: 1,976

Full time employees: 2,570

Part time employees: 30

**Program highlights:**

- The Transit app is a mobile phone application that answers the most critically important question in the transit industry – Where is my bus? The free, highly intuitive app tracks the location of MDOT MTA vehicles quickly and accurately, so that riders can know exactly when their bus will arrive. MDOT MTA partnered with Transit app to customize it for the region. Based on consumer acceptance and the news app's reliability, it stands as a bold leap forward into the digital future for the agency.
- New CharmPass is a free mobile phone app that enables customers to keep all their transit fare options at their fingertips. Safe and secure, with quick fare-recovery in the event of a lost phone, CharmPass is also a welcome travel bargain, with free transfers between core service modes and the potential to save up to \$150 annually. CharmPass has been planned to increase the efficiency of bus travel times by making it easier than ever for riders to pay their fare quickly while boarding.
- The Purple Line Light Rail groundbreaking



launched a new era of connectivity to jobs for an area in the Washington, D.C. suburbs that is both transit dependent and traffic-choked. The Purple Line extends from Bethesda to New Carrollton, with stops at major job centers all along the way. As a much needed adjunct to the D.C. Metro system currently in place, the Purple Line has already shown great promise as an anchor for transit oriented development and enhanced economic opportunities.

### MONTGOMERY COUNTY TRANSIT

*Legislative Districts: 14, 15, 16, 17, 18, 19, 20, 39*  
101 Monroe Street, 5th Floor  
Rockville, MD 20850  
240-777- 5800  
Fax 240-777-5801  
www.RideOnBus.com  
Dan Hibbert, Chief, Division of Transit Services  
Dan.Hibbert@montgomerycountymd.gov

**Hours of operation:** 7 days/week

#### FY2018 Data:

Total passenger miles: 15,401,308  
Total transportation operating budget: \$137,292,596  
Total ridership (one-way passenger trips: 21,594,040

Number of vehicles: 360  
Full time employees: 842

### OCEAN CITY TRANSPORTATION

*Legislative District: 38C*  
204 65th St., Building E  
Ocean City, MD 21842  
410-723-2174  
Fax 410-723 1832  
www.oceancitymd.gov  
Mark Rickards, Transit Manager  
mdrickards@oceancitymd.gov

**Geographic area:** Within the Corporate Limits of Ocean City and a small, limited area within West Ocean City

**Service type:** Public Transit; Fixed Route with complementary "origin to destination" Paratransit service

**Hours of operation:** 365 days a year. May-Nov: 24/7 daily service. Nov-May: Sun-Th 6:20 a.m. - 11:40 p.m.; Sat/Sun 6:00 a.m.- 6:00 a.m.

#### FY2018 Data:

Total passenger miles: 2,360,000  
Total transportation operating budget: \$5M  
Total ridership (one-way passenger trips): 2.6M

Number of vehicles: 65  
Full time employees: 13  
Part time employees: May-September: 160,  
October-April: 60

#### Program highlights:

- Transit Vehicle Acquisitions: Eleven 40' El Dorado National heavy-duty low-floor transit buses and one ADA Paratransit Van
- Acquisition, installation and implementation of Angle Trax on-board Digital Video/Audio Recording (DVR) systems on all Ocean City public transit vehicles
- Acquisition and implementation of TransLoc Automated Vehicle Locator (AVL) system for use by Transit Staff and Transit Patrons.

### PRINCE GEORGE'S COUNTY DPW&T

9400 Peppercorn Place, Suite 320  
Largo, MD 20774  
301-883-5656  
Semia Hackett  
slhackett@co.pg.md.us



**Geographic area:** Prince George's County, Maryland

**Service type:** Fixed Route Public Transit, Paratransit, Senior Transportation, Senior Frozen Meal Delivery

**Hours of operation:** 255 days

#### FY2018 Data:

Passenger miles: Fixed Route: 22,107,866 | Paratransit: 314,990  
Total transportation operating budget: \$31,174,526  
Total ridership (one-way passenger trips): Fixed Route: 2,788,801 | Paratransit: 96,107

93 Fixed Route Vehicles/40 Paratransit Vehicles  
Full time employees: 190

#### Program highlights:

- DPW&T launched Capital Bikeshare at 6 locations in the County, including National Harbor, Hyattsville and Largo.
- DPW&T completed a 5-year Transit Vision Plan for the fixed route system which included input from close to 2,000 passengers, County Council, Economic Development Office, Health Department, and other community stakeholders.
- Launched NOVUS software to automate trip scheduling which helped to reduce the Call-A-Bus reservation time from 14 days to 7 days.

## QUEEN ANNE'S COUNTY - COUNTY RIDE

*Legislative District: 36*  
312 Safety Drive  
Centreville, MD 21617  
410-758-2357  
Fax 410-758-0346  
www.QAC.org/181/County-Ride  
Jim Wills, Transit Administrator  
jwills@qac.org

**Geographic area:** Queen Anne's, Talbot, Kent and Anne Arundel

**Service type:** County Ride provides paratransit, medical transportation and public transit routes in Queens Anne's, Talbot, Kent and Anne Arundel counties.

**Hours of operation:** Mon - Fri: 7:00 a.m. - 5:00 p.m.

### FY2018 Data:

Passenger miles: 299,821  
Total transportation operating budget: \$1,350,000  
Total ridership (one-way passenger trips): 19,837

Number of vehicles: 22  
Full time employees: 17  
Part time employees: 2

### Program highlights:

- Awarded STIG Grant for transit routing software for entire fleet.
- Continued grant funding for FY2019 for expanded fixed route service.
- Took delivery of two new buses in FY 2018.

## REGIONAL TRANSPORTATION AGENCY OF CENTRAL MD (RTA)

*Legislative Districts: 9a/B, 12, 13, 21, 22, 31A, 32, 33*  
8510 Corridor Road, Suite 110  
Savage, Maryland 20763  
443-285-0050  
TransitRTA.com  
Christin Tolen, General Manager

**About:** RTA provides fixed route and paratransit service to multiple jurisdictions in the Central Maryland area.

**Hours of operation:** 7 days/week

## SPRING DELL CENTER, INC.

*Legislative District: 28*  
6040 Radio Station Road  
LaPlata, MD 20646  
301-934-4561  
Fax 301-870-2439

www.springdellcenter.org  
Melissa Tyner, Director of Transportation  
mtyner@springdellcenter.org

**About:** Spring Dell Center, Inc. provides subscription fixed route, paratransit and medical transportation for participants of its Residential, Day and Community and Employment programs in Charles County

**Hours of operation:** Mon - Fri: 6:45 a.m. - 5:15 p.m.

### FY2018 Data:

Passenger miles: 529,912  
Total transportation operating budget: \$779,707  
Total ridership (one-way passenger trips): 91,057

Number of vehicles: 62  
Full time employees: 5  
Part time employees: 6

### Program highlights:

- Recipient of FY 18/19 MTA 5310 Grant for one small 176" wheelbase bus, Preventative Maintenance Funds and bus security cameras.
- Signed an M.O.U. with Lifestyles of Maryland for them to provide a subscription route for Spring Dell Center.

## ST. MARY'S TRANSIT SYSTEM

*Legislative District 29*  
PO Box 409  
44829 St. Andrews Church Road  
California, MD 20619  
Mary Ann Blankenship, Transportation Supervisor

**About:** St. Mary's Transit System (STS) offers public, ADA paratransit, and SSTAP transportation services throughout St. Mary's County. STS connects with Charles County's VanGO and Calvert County's Transit System

## TOWSON UNIVERSITY PARKING & TRANSPORTATION

8000 York Road  
Towson, MD 21252  
410-704-4101  
410-704-8158  
www.tutigerride.com  
Dorothy Hersey, Transportation Manager  
dhersey@towson.edu

**Geographic area:** Baltimore County immediately surrounding the University

**Service type:** Shuttle & Paratransit for Students, Faculty & Staff

**Hours of operation:** 24/7

**FY2018 Data:**

Total passenger miles: 2061  
Total transportation operating budget: \$3M  
Total ridership (one-way passenger trips): 652,149

Part time employees: 8  
Number of vehicles: 21  
Full time employees: 27

**Program highlights:** Successfully completed implementation of real-time bus tracking and passenger information system

**TRANSDEV**

*Legislative District 40*  
1601 Wicomico St  
Baltimore, MD 21230  
443-873-5757  
Fax 443-873-5795

**About:** Transdev provides fixed route transit, Paratransit, private shuttle, college/university campus connectivity, taxi, charter, and special events transportation services throughout MD.

**TRANSIT SERVICES OF FREDERICK COUNTY**

*Legislative Districts: 3,4*  
1040 Rocky Springs Road  
Frederick, MD 21702  
301-600-3538  
Fax 301-600-3471  
Nancy Norris, Director  
nnorris@frederickcountymd.gov

**Geographic area:** Frederick County, MD

**Service type:** Fixed and Deviated Fixed Routes  
Rural Shuttle; County-wide Paratransit; Medical Assistance Paratransit

**Hours of operation:** Mon – Fri: 5:30 a.m. – 9:30 p.m.  
Sat: 7:30 a.m. – 9:45 p.m.

**FY2018 Data:**

Total passenger miles: 1,350,691  
Total transportation operating budget: \$6,574,429  
Total ridership (one-way passenger trips): 608,275

Number of vehicles: 52  
Full time employees: 69  
Part time employees: 40

**Program highlights:**

- Resolved CDL driver shortage by revamping driver schedules and increasing pay grade.

- All drivers now work a M- F schedule, and Saturday shifts are up for bid at premium pay. An additional 17 qualified part-time drivers were hired to cover the Saturday shifts. The premium Saturday pay resulted in qualified applicants, and we have been able to retain all full-time drivers since 1/1/18 with the improved M-F schedule.
- Updated paratransit software system to cloud-hosted version, including replacing MDTs with onboard tablets. Customers can book their own trips online and receive auto trip reminders via phone, text or email one day in advance and when the driver is in route.
- Route 85 Shuttle service expanded along retail and business heavy corridor. 3 routes were also adjusted to compliment the increased service for transfer opportunity.

**TRI-COUNTY COUNCIL FOR THE LOWER EASTERN SHORE**

*Legislative Districts: 37 & 38*  
31901 Tri-County Way  
Salisbury, MD 21804  
410-341-8951  
Fax 410-341-8953  
Bradley Bellacicco, Transit Director  
bbellacicco@shoretransit.org

**Geographic area:** The Three Lower Eastern Shore Counties; Somerset, Wicomico & Worcester, except Ocean City. Connect to DART, Dorchester Community Transit (DCT) and Greyhound.

**Service type:** Transit & Paratransit

**Hours of operation:** 7 days/week, 22 hours/day, 361 days/year

**FY2018 Data:**

Total passenger miles: 1,862,900  
Total transportation operating budget: \$7,341,095  
Total ridership (one-way passenger trips): 325,154

Number of vehicles: 45  
Full time employees: 86  
Part time employees: 10

**Program highlights:**

- Fleet of 45 includes 29 dual fuel vehicles (propane & gasoline). We are down to only 4 diesel vehicles and have reduced our impact on the environment.
- Have successfully grown our support to the local colleges by educating the students on the use of our system and the connecting systems. Program was developed by a recent MBA

- graduate of Salisbury University.
- Completing the Phase III of our relocation to a consolidated facility which houses all parts of the organization after years with 5 to 8 different work areas. The Shore Transit terminal house Dispatch and offices, parking for buses and employees, a 4 bay maintenance facility, and now an automated bus wash. The regional Greyhound stop is co-located.

### WASHINGTON COUNTY COMMUNITY ACTION COUNCIL, INC.

*Legislative Districts: IC, 2A, 2B*  
117 Summit Avenue  
Hagerstown, MD 21740  
301-797-4161 ext. 158  
wccac.org  
George Newman III, Executive Director  
gnewman@wccac.org

**Geographic area:** All parts of Washington County and parts of Frederick County, parts of Pennsylvania and West Virginia.

**Service type:** Public, medical, fixed routes and deviated routes.

**Hours of operation:** 24/7

#### **FY2018 Data:**

Total passenger miles: 346,464  
Total ridership (one-way passenger trips): 103,941

Number of vehicles: 14  
Full time employees: 12  
Part time employees: 1

**Program highlights:** Medical transports, transports to work and transportation for the disabled to and from Day programs.

### WASHINGTON COUNTY TRANSIT

*Legislative Districts: 2A, 2B*  
1000 W Washington Street  
Hagerstown, MD 21740  
(240) 313-2750  
Fax 301- 791- 3343  
www.washco-md.net/transit  
Kevin Cerrone, Director  
transit@washco-md.net

**Geographic area:** Hagerstown and the surrounding communities of Chewsville, Funkstown, Halfway, Maugansville, Smithsburg, and Williamsport including the Hagerstown Regional Airport, various Meritus Medical Centers, two Community College campuses, the Washington County Senior Center,

retail shopping centers, and senior housing facilities.

**Service type:** Fixed-route; ADA Paratransit; Specialized Statewide Transportation Assistance (SSTAP); Job Opportunity Bus Shuttle (JOBS) - Dept. of Social Services Program

#### **Hours of operation:**

Mon - Fri: 6:00 a.m. - 10:00 p.m.;  
Sat: 7:45 a.m. - 10:00 p.m.

#### **FY2018 Data:**

Total passenger miles: 518,385  
Total transportation operating budget: \$2,500,000  
Total ridership (one-way passenger trips): 516,800

Number of vehicles: 20  
Full time employees: 18  
Part time employees: 31

#### **Program highlights:**

- Exceeded ridership goal of 500,000.
- Installation of video surveillance cameras on all transit buses & vans.
- Initiated Transportation Development Plan (TDP)

### WORCESTER COUNTY COMMISSION ON AGING

*Legislative Districts: 38A, 38C*  
P.O. Box 159  
4767 Snow Hill Road  
Snow Hill, MD 21863  
410-632-1277 x101  
www.worcoa.org  
Rob Hart, Executive Director  
rob@worcoa.org

**Geographic area:** Worcester County, Lower Eastern Shore Maryland

**Service type:** Paratransit Medical Transportation, Senior Transportation

**Hours of operation:** Mon -Fri

#### **FY2018 Data:**

Total passenger miles: 312,000  
Total transportation operating budget: \$56,000  
Total ridership (one-way passenger trips): 22,000

Number of vehicles: 7  
Full time employees: 18  
Part time employees: 19

#### **Program highlights:**

The coordination of our MTA 5310 Transportation Systems and the MDaA Community for Life Project. These projects work hand in hand to help seniors age in place.



# COMMUNITY MEMBERS



*The Transportation Association of*  
**TAM IS.**



PROVIDING  
TRAINING  
OPPORTUNITIES

TRAN

WORKING TO  
IMPROVE MOBILITY  
& ECONOMIC  
OPPORTUNITY FOR  
ALL MARYLAND

RECOGN  
EXCELLE  
TRANSPOR

### **ACTION IN MATURITY, INC.**

700 W. 40th Street  
Baltimore, MD 21211  
410-889-7915  
www.actioninmaturity.org  
Laura Bristow, Executive Director  
aim@actioninmaturity.org

**Geographic area:** Baltimore City

**Service type:** Senior center without walls.

**Hours of operation:** Mon - Fri: 8:00 a.m. - 4:00 p.m.

#### **FY2018 Data:**

Total ridership (one-way passenger trips): 37,220

Number of vehicles: 5

#### **Program highlights:**

- We welcomed our new Executive Director, Ms. Laura Bristow in September.
- Action In Maturity is embracing technology and now able to accept credit cards on our website, on the road, and in the office. This additional feature adds convenience for our members and drivers.

### **ADULT DAY CARE OF CALVERT COUNTY**

975 Solomons Island Rd  
Prince Frederick, MD 20678  
410-535-0133  
Alesia Stratchko  
director@adcofcalvertcounty.org

### **ADULT DAY SERVICE, UNION HOSPITAL OF CECIL COUNTY**

*Legislative Districts: 35, 36,*  
301 Augustine Herman Highway, Suite B,  
Elkton, MD 21921  
410-392-0539  
Fax 410-398-1838  
uhcc.com  
Charlotte Temple, Program Director  
ctemple@uhcc.com

**Geographic area:** Cecil County

**Service type:** Transportation is specific to the clients served

**Hours of operation:** Mon - Fri: 7:30 a.m. - 4:30 p.m.

#### **FY2018 Data:**

Total passenger miles: 67,447  
Total transportation operating budget: \$78,000  
Total ridership (one-way passenger trips): 10,815

Number of vehicles: 5  
Full time employees: 1  
Part time employees: 4

#### **Program highlights:**

- Medical adult day care with transporting our clients to and from the center. Transportation in the local town for medical appointments and then the activity outings for the clients.
- Alzheimer's Support Group monthly
- Cecil County Aging & Disability Resource Roundtable done quarterly.

### **ALLEGANY COUNTY HUMAN RESOURCES DEVELOPMENT COMMISSION**

125 Virginia Avenue,  
Cumberland, MD 21502  
301-777-5970  
Fax 301-722-0937  
Wendolyn McKenzie, Executive Director  
301-783-1720  
wmckenzie@alleganyhrdc.org  
allaganyhrdc.org

**About:** HRDC, a non-profit Community Action Agency in Allegany County, strives to eliminate social and economic barriers to promote individual and community stability through services, advocacy and collaboration.

### **APPALACHIAN CROSSROADS**

39 South Third Street  
Oakland, MD 21550  
301-334-8449  
Scott Hollingsworth, Executive Director  
Appalachiancrossroads.com

**About:** APA (Appalachian Parent Association), aka Appalachian Crossroads, operates for the purpose of providing personnel, services, activities, programs, and facilities for the evaluation, training, employment, socialization, support, and transportation of persons who have developmental disabilities, handicaps, economic disadvantages, or are aged, to enable them to become more productive and functional members of society, to promote their quality of life, or to maintain themselves in the community.

### **ARUNDEL LODGE**

2600 Solomons Island Rd  
Edgewater, MD 21037  
Phone: (443) 433-5900  
Fax: 410- 841-6045  
Video Phone: (443) 569-7132  
Arundellodge.org  
Michael Drummond, LCSW, Executive Director

**Hours of operation:**

Mon – Fri: 8:30 a.m. - 5:00 p.m.;  
Walk-ins welcome Mon – Fri (call 443-433-5900)

**About:** Arundel Lodge is a 501(c)(3) nonprofit organization that works toward a world where behavioral health disorders are not a limit to achieving a meaningful life in the community. We envision being an essential member of a community network that helps prevent behavioral health disorders and provides the care and support people need to lead healthy, productive lives.

**ASSOCIATED CATHOLIC CHARITIES**

William J. McCarthy, Jr., Executive Director  
320 Cathedral St.  
Baltimore, MD 21201  
667-600-2000  
info@cc-md.org  
catholiccharities-md.org

**About:** Catholic Charities is a movement to improve lives. We are a family of more than 2,000 talented and dedicated colleagues, supported by nearly 8,000 selfless volunteers and more than 10,000 generous donors. These marvelous individuals are of all faiths, ages and ethnicities, and together, we touch the lives of hundreds of thousands of individuals and families each year. Catholic Charities is our community at its best! Through thousands of encounters each day, at our 80 programs and over 200 locations, lives are improved and our community is made stronger.

**ATHELAS INSTITUTE, INC.**

9104 Red Branch Road  
Columbia, MD 21045  
Phone 410-964-1241  
Fax 410-964-3140  
questions@athelasinstitute.org  
athelasinstitute.org

**About:** Athelas Institute, Inc., utilizing a well-trained and dedicated staff, provides a wide variety of quality educational, rehabilitative, residential, employment and individual support options, programs and services for adult individuals with Intellectual and Developmental Disabilities. Our programs and services are designed to further our mission and enrich the lives of the individuals we serve.

**BALTIMORE CITY DEPARTMENT OF TRANSPORTATION**

*Legislative District: 40*  
417 E. Fayette 5th Floor  
Baltimore, MD 21201  
410- 545-6020  
charmcitycirculator.com  
Colby McFarland, Transit Services Administrator  
colby.mcfarland@baltimorecity.gov

**Geographic area:** Baltimore City

**Service type:** Fixed Route Public Transit

**Hours of operation:** Mon - Th: 7:00 a.m. - 8:00 p.m.;  
Fri: 7:00 a.m.- 12:00 a.m.; Sat: 8:00 a.m. -12:00 a.m.;  
Sun: 9:00 a.m. - 8:00 p.m.

**FY2018 Data:**

Total transportation operating budget: \$12.2M  
Total ridership (one-way passenger trips): 2.7M

Number of vehicles: 23  
Full time employees: 2

**Program highlights:**

- Statewide Transportation Innovation Grant Award 50k - for the purchase and installation of Real Time arrival signs in the downtown Baltimore City service area for the Charm City Circulator and Baltimore Link transit services.
- FTA Passenger Ferry Grant Award of 1.3M - for the re-branding and marketing of the Harbor Connector marine transit services. The award will also include ADA improvements to ferry boat landings around Baltimore Inner Harbor.
- FTA Passenger Ferry Grant Award 1.0M - for the design and construction of an electric passenger ferry boat to become a part of Baltimore City's Harbor Connector fleet.

**BALTIMORE METROPOLITAN COUNCIL**

1500 Whetstone Way, Suite 300  
Baltimore, MD 21230  
410-732-0500 Ext. 1037  
Robert Berger  
RBerger@baltometro.org

**About:** The Baltimore Metropolitan Council (BMC) is a nonprofit organization that works with the region's elected executives to identify mutual interests and develop collaborative strategies, plans and programs that will help improve the quality of live and economic vitality. BMC is a resource for the region.



## BAY COMMUNITY SUPPORT SERVICES

3168 Braverton Street, Suite 300  
Edgewater, MD 21037  
410-224-4205  
Fax 410-224-0763  
Baycss.org  
Rony Aubourg, Transportation Manager

**About:** For over 25 years, Bay Community Support Services (Bay-CSS) has provided personalized services to adults with intellectual and developmental disabilities living in Southern and Central Maryland. Independence, meaningful community participation, and employment productivity are the cornerstones of our agency. We are committed to the belief that every individual, regardless of their ability or disability, is afforded the opportunities and skills necessary to work, live, and participate in their local community. Our services are specially tailored to support varying levels of intellectual abilities and physical mobility.

## BAYSIDE COMMUNITY NETWORK

*Legislative District: 35A*  
1290 Pulaski Highway  
Elkton, MD 21922  
410-638-6394  
Fax 410-398-0255  
www.thevalueofcommunity.org  
Jessica Johnson, Grant and Fundraising Coordinator  
jjohnson@baysidenetwork.org

**Geographic area:** Bayside Community Network (BCN) serves the Cecil County Region for Residential, Day Program, Supported Employment and Personal Supports programs. BCN also offers round trip medical appointment transportation for BCN program participants throughout Maryland, Delaware and Pennsylvania.

**Service type:** Paratransit, Medical Transportation

**Hours of operation:** 24/7

### FY2018 Data:

Total passenger miles: 686,194  
Total transportation operating budget: \$377,049

Number of vehicles: 56  
Full time employees: 121  
Part time employees: 20

### Program highlights:

- Bayside Community Network (BCN) has increased the number of volunteer opportunities in FY 2017. BCN increased the number of volunteer opportunities with local partnerships

from eight (8) in FY 2016 to twenty-three (23) in FY 2017 showing a 65.2% increase. BCN provides transportation to and from each of these volunteer opportunities and provided 4,264 volunteer trips in FY 2017.

- Cecil County, Maryland is considered a rural community and Bayside Community Network (BCN) has increased its local and community partnerships to further explore transportation options. BCN is currently working with: Cecil County Transportation Coordination Council, CecilCounty DORS, Maryland Technology Assistance Program, Employment First and the Cecil County Health Department.

## CENTER FOR MOBILITY EQUITY

www.mobilityequity.org

**About:** The Center for Mobility Equity, (formerly Central Maryland Regional Transit) is a 501(c)3 organization founded in 1987, provides transportation information to over 300,000 people annually throughout Maryland. Their Travel Training Program empowers individuals with disabilities, students, Veterans, and older adults to explore fixed-route transportation options, understand their rights under the Americans with Disabilities Act, and more fully participate in their communities.

## CHAI

5809 Park Heights Ave.  
Baltimore, MD 21215  
410-500-5300  
Fax 410-466-1996  
www.chaibaltimore.org  
Roy Kiewe, VP Asset Management  
rkiewe@chaibaltimore.org

**Geographic area:** Northwest Baltimore City & County

**Service type:** Community Transportation for Seniors & Disabled

**Hours of operation:** Varies

### FY2018 Data:

Total transportation operating budget: \$200,000

Number of vehicles: 4  
Full time employees: 3

**Program highlights:** 2 new MTA-funded passenger buses



### CHANGE INC.

115 Stoner Avenue  
Westminster, MD 21157  
Contact information  
410-876-2179  
info@changeinc.cc  
changeinc.cc  
Michael F. Shriver, Chief Executive Officer

**About:** Change is a non-profit charitable organization that has provided excellent person-centered programs and services to individuals with disabilities for over 50 years.

### DAYBREAK ADULT DAY SERVICES

7819 Rocky Springs Road  
Frederick, MD 21702  
301-696-0808  
Fax 301-696-1164  
TTY/HCO 1-800-735-2258  
Christina Forbes, Program Director  
director@daybreakadulthoodservices.org  
daybreakadulthoodservices.org

**About:** Daybreak operates a fleet of 6 wheelchair accessible buses and provides door to door transportation through most of Frederick County. For those who live in more outlying areas where the bus may not be able to travel, we can arrange a mutually convenient meeting place for pick up and drop off. Times for bus pick up and drop off will vary depending on the location of your residence, but in general, occur between 8:00 a.m. and 9:30 a.m. and then between 3:00 p.m. and 4:30 p.m. You will be provided a 30 minute window for your pick up and drop off, with a courtesy call made by the driver as he or she gets closer to your residence.

### DIAKON ADULT DAY SERVICES AT RAVENWOOD

1109 Luther Drive,  
Hagerstown, MD 21740  
Phone: 301- 791-1030  
Fax: 301- 766-9359  
Email: dottavioa@diakon.org  
Diakon.org

**About:** Diakon offers adult day services on the Ravenwood campus of Diakon Senior Living – Hagerstown. In many situations, attending our program allows older persons or people with disabilities to live at home or with family members during the evenings and weekends. Providing caregivers with a respite during the weekdays, we offer a comfortable and stimulating setting in which participants benefit from numerous enjoyable, engaging activities and amenities.

### DOVE POINTE, INC.

1225 Mt. Hermon Rd  
Salisbury, MD 21804  
410-341-4472  
Dain Bennett, Director of Transportation  
Dovepointe.org

**About:** Dove Pointe's mission is to be a point of connection between people and services to meet their desired outcomes, interests, and needs. Since 1968, Dove Pointe has provided high quality services to meet these objectives.

### EASTERSEALS DC MD VA

1420 Spring St.  
Silver Spring, MD 20895  
301-920-9700  
www.easterseals.com/DCMDVA/  
Elizabeth Barnes, Senior Director, Adult and Senior Services  
ebarnes@eseal.org

**Geographic area:** Baltimore County, Baltimore City, Washington County, Montgomery County, Prince Georges County

**Service type:** Transportation services for adult medical day services

### FY2018 Data:

Total passenger miles: 215,000

**Program highlights:** Easterseals supports aging in place for seniors in the community. Participants have access to adult day services with extended hours during the day while caregivers are at work. Easterseals has been increasing the number of person-centered activities and outings that our participants go on in the community. Some outings may include supporting their autonomy by visiting a grocery store, dollar store, etc., while others are to social/recreational activities such as museums, shows, restaurants, etc. Easterseals is able to help reduce hospital admissions and falls by providing nursing services that can oversee the participants on a daily basis.

### HARFORD CENTER

4 N. Earlton Rd  
Havre de Grace, MD 21078  
410-939-1420  
410-575-6795  
Tim Battaglia, HR Director  
Harfordcenter.org

**About:** The Harford Center, Inc. is a not -for-profit day habilitation program for adults with disabilities.

The Harford Center is proud of its history of providing individualized programming for adults of varying needs and skills in Harford County. The Harford Center is licensed by the Department of Developmental Disabilities. The Harford Center promotes dignity, safety, stability, choice, and community integration for individuals with disabilities.

## **HUMAN DEVELOPMENT COUNCIL, INC.**

*Legislative Districts: 1C, 2A, 2B, 3, 4*

433 Brewer Ave.

Hagerstown, MD 21740

301-791-5421

Fax 301-791-1812

wchdc.org

Norma Watt, Day Programs Secretary

nwatt@wchdc.org

**Geographic area:** HDC has served the Washington County area since 1978 and Frederick since July of 1990.

**Service type:** HDC transports intellectually/physically disabled and elderly to day services, employment, employment supports, community outings and medical appointments.

**Hours of operation:** Mon - Fri: 7:30 a.m. - 3:30 p.m.

Number of vehicles: 9

Full time employees: 150

## **HUMAN RESOURCES DEVELOPMENT COMMISSION**

125 Virginia Avenue

Cumberland, MD 21502

301-777-5970

Fax 301-722-0937

Colette Whittingham, Director of Aging and Disabilities

cwhittingham@alleganyhrdc.org

**Geographic area:** HRDC serves Allegany County in Western Maryland

**Service type:** HRDC offers transportations at all four senior centers, provides home delivered meals, and offers non-medical emergency transportation through our Mobility Management Program.

**Hours of operation:** Mon - Fri: 8:00 a.m. - 4:00 p.m.

## **FY2018 Data:**

Total passenger miles: 52,677

Total transportation operating budget: \$170,023

Total ridership (one-way passenger trips): 12,527

Number of vehicles: 6

Full time employees: 23

Part time employees: 8

## **Program highlights:**

- Allegany County HRDC provided transportation to over 420 seniors during our senior Expo on September 21, 2018.
- Allegany County HRDC provides last resort transportation to over 1,700 individuals through our Mobility Management Program.
- Allegany County HRDC partnered with our local hospital on November 17, 2018 for Western Maryland Health Systems Annual Thanksgiving Dinner, delivering hot meals and providing transportation for over 300 people.

## **KENT CENTER**

215 Scheeler Road

Chestertown, MD 21620

410-778-7303

info@kentcenter.org

kentcenter.org

Karine Ireland, Executive Director

**About:** Kent Center, Inc. is a not-for-profit organization that provides highly personalized 24-hour a day services for adults who have a broad spectrum of developmental disabilities, such as intellectual disabilities, autism, cerebral palsy, and/or physical disabilities. Kent Center Inc. provides pick up services for nearly every Kent Center client, Monday through Friday mornings, and delivers them to their place of employment if they work/volunteer in the morning, or our 215 Scheeler Road building for Day/Vocational/Supported Employment programming. Transportation is also provided Monday through Friday to return our clients home.

## **LIFESTYLES OF MARYLAND**

*Legislative District 28*

101 Catalpa Drive, Suite 103

PO Box 1794

La Plata, MD 20646

301-609-9900

Fax 301- 609-9800

Corae Young, Assistant Director

**About:** Lifestyles serves as a one-stop-shop of resources ranging from food and clothing to housing, homeless services, and transportation. Transportation plays a vital role in connecting individuals with available services and employment for housing sustainability.

## LOWER SHORE ENTERPRISE INC.

*Legislative Districts: 37, 38*  
 28475 Owens Branch Road  
 Salisbury, MD 21801  
 410-749-6183  
 Fax 410-749-1220  
[www.lseworks.org](http://www.lseworks.org)  
 James (Jimmy) Reid, Transportation Manager  
[jreid@lseworks.org](mailto:jreid@lseworks.org)

**Geographic area:** Lower Eastern Shore of Maryland, Wicomico, Somerset, Worcester, Dorchester counties

**Service type:** 14 passenger buses (non CDL), 13 mini vans, 2 vans to transport clients to work, volunteer programs, community events, social events; the buses are also used to transport to the center to work and other vehicles take care of other needs

**Hours of operation:** 5:30 a.m.- 6:30 p.m.

### FY2018 Data:

Total passenger miles; 420,000  
 Total transportation operating budget: \$383,000  
 Total ridership (one-way passenger trips): 6,136

Number of vehicles: 29  
 Full time employees: 41  
 Part time employees: 22

### Program highlights:

- We serve individuals with learning disabilities, hearing impairments, neuromuscular diseases, traumatic brain injury, developmental disabilities, blindness, psychiatric diagnoses, and veteran
- LSE believes that everyone can benefit from performing real meaningful work and getting paid for their efforts. Positive work experiences can translate into better social skills, higher self esteem and self confidence, and increase personal satisfaction.

## MID-SHORE REGIONAL COUNCIL

8737 Brooks Drive, Suite 101  
 Easton, Maryland 21601  
 410-770-4798  
[Midshore.org](http://Midshore.org)

**About:** The Mid-Shore Regional Council operates as a cooperative regional planning and development agency within Caroline, Dorchester and Talbot Counties to foster physical, economic and social development. The Council initiates and coordinates plans and projects for the development of human and economic resources.

## MOSAIC COMMUNITY SERVICES

Administrative Office:  
 1925 Greenspring Drive  
 Timonium, MD 21093  
 Toll-Free: 1-855-873-2683  
 Jeff Richardson, MBA, LCSW-C, Executive Director  
[Mosainc.org](http://Mosainc.org)

**About:** Founded in 1984, Mosaic's 1,000 dedicated staff members provide care to nearly 30,000 people each year in Baltimore City and Baltimore, Carroll and Harford counties. A continued focus on our mission of transforming lives has helped us to become the largest, non-profit provider of community-based mental health and addiction services in Central Maryland.

## OMNI HOUSE, INC.

1421 Madison Park Dr.  
 Glen Burnie, MD 21061  
 Mailing Address  
 P.O. Box 1270  
 Glen Burnie, MD 21060  
 410-768-6777  
 Fax 410-760-6811  
[Omnihouse.org](http://Omnihouse.org)

**About:** For over thirty years, Omni House, Inc. has provided psychiatric and rehabilitative services for adults with mental illness and co-occurring disorders (COD). We are the largest provider of mental health services in Anne Arundel County, MD serving the needs of nearly 1,000 active members. Our strong desire to serve our community is guided by our belief that mental illness is real and it is treatable. Omni House's comprehensive programs and services allow individuals with mental illness to live in the community as productive citizens with greater freedom, privacy and dignity.

## PARTNERS IN CARE

90B Ritchie Highway  
 Pasadena, MD 21122  
 410-544-4800  
 Mandy Arnold  
[MandyArnold@partnersincare.org](mailto:MandyArnold@partnersincare.org)  
[PartnersInCare.org](http://PartnersInCare.org)

**About:** Partners in Care is the recognized leader in Maryland for programs and services that support the independence of older adults using the time and talents of their members, leadership, and staff. Partners In Care promotes active engagement of their members and their families by offering services in exchange for their donated time and talents.

### PLEASANT DAY MEDICAL ADULT DAY CARE

2474 Cambridge Beltway  
Cambridge, MD 21613  
410-228-0190  
Fax 410-221-8064  
www.pleasantday.com  
Danny Seabrease, Facility Trans. Safety manager  
danny5961.fsm@gmail.com

**Geographic area:** Dorchester, Talbot, Caroline

**Hours of operation:** 8:00 a.m. to 4:00 p.m.

Number of vehicles: 9  
Full time employees: 25  
Part time employees: 1

### PROLOGUE, INC.

*Legislative Districts: 5,10,11,42B,41*  
3 Milford Mill Rd.  
Pikesville, MD 21208  
410-653-6190  
Fax 410-653-6566  
www.prologueinc.org  
Tim Carroll, Facility & Fleet Manager  
timcarroll@prologueinc.org

**Geographic area:** Baltimore & Carroll Counties

**Service type:** Prologue, a Behavioral Health and Homeless Outreach nonprofit, provides transportation to a variety of appointments, to and from home and our psychiatric rehabilitation program. Transportation is provided to the residents in our Residential Rehabilitation Program, Supportive Housing Program and individuals who live on their own or with care providers. Homeless Outreach uses vehicles to visit campsites and other locations in Baltimore County.

### Hours of operation:

Paratransit: Mon -Fri: 8:00 a.m.-5:00 p.m.;  
Residential: 24 hours

### FY2018 Data:

Total passenger miles: 249,796  
Total transportation operating budget: \$312,185  
Total ridership (one-way passenger trips): 17,650

Number of vehicles: 25  
Full time employees: 74  
Part time employees: 25

### PROGRESS UNLIMITED INC.

Mary Gatto, Executive Director  
11431 Cronhill Drive, Suite C  
Owings Mills, MD 21117  
410-363-8550

mgatto@progressunlimited.org  
progressunlimited.org

**About:** Since 1984, Progress Unlimited, Inc. has been supporting adults with developmental disabilities to live independently in our community residential program. Progress Unlimited, Inc. provides 24 hour care and support to adults with developmental disabilities without regard to race, color, creed, sexual orientation, or national origin. This invaluable service allows recipients the opportunity to live in their own communities and experience firsthand all the benefits of independence.

### PROVIDENCE CENTER, INC.

370 Shore Acres Road  
Arnold, MD 21012  
410-757-8190  
Theresa DiGregory, Transportation Manager  
tdigregory@providencecenter.com  
providencecenter.com

**About:** Providence Center is an Adult Day Program that services individuals with Developmental Disabilities in Anne Arundel County by providing an array of services including vocational, supported employment, medical daycare, and various activities.

### SAGEPOINT SENIOR LIVING SERVICES

10200 La Plata Rd  
La Plata, MD 20646  
301-934-1900  
Fax 301-934-8706  
info@sagepointcare.org  
sagepointcare.org

**About:** Formerly the CCNRC Family of Care, Sagepoint remains dedicated to providing high quality care and creating an environment that enhances health and wellness for our patients, residents, and participants. Our entire team is committed to maintaining a standard of excellence in rehabilitation and senior services. We have an active continuous quality improvement program, as well as a stringent Corporate Compliance program.

### SOMERSET COMMUNITY SERVICES

5574 Tull's Corner Road  
P.O. Box 18  
Marion, MD 21838  
410-623-2261  
Fax 410-623-3005  
Somersetcommunityservices.org  
Roland "Sandy" Adkins, Executive Director



**About:** Somerset Community Services, Inc., is a private non-profit corporation providing a wide range of supports to individuals with developmental/intellectual disabilities residing in Somerset, Worcester and Wicomico counties of Maryland.

## **SOMERSET COUNTY COMMISSION ON AGING**

8928 Sign Post Rd, Suite #3  
Westover, MD 21871  
Sherree Marshall, Director  
slmarshall@somersetmd.us  
www.somersetmd.us/agencies/commaging.html  
410-651-3400  
Fax: 410-651-3401

**About:** Provides information and referral, support, advocacy, recreation and other services for senior citizens of Somerset County.

## **STAR COMMUNITY, INC.**

*Legislative Districts: IC, 2A, 2B*  
Community (Non-profit)  
13757 Broadfording Church Road  
Hagerstown, MD 21740  
301-791-0011  
Fax 301- 791-0018  
starcommunityinc.org  
Sandra Miles, Executive Assistant  
slmiles@starcommunityinc.org

**Geographic area:** Washington County, MD; Upper West Virginia; Southern Pennsylvania

**Service type:** Residential homes for adults with disabilities; Day Program for adults with disabilities; Equestrian Center for able-bodied and disabled of all ages

**Hours of operation:** 24/7

Number of vehicles: 31  
Full time employees: 92  
Part time employees: 4

## **ST. MARY'S ADULT MEDICAL DAYCARE**

24400 Mervell Dean RD  
Hollywood, MD 20636  
301-373-6515  
marketing@stmarysamdc.com  
www.stmarysamdc.com  
Joseph Wheeler, Transportation Coordinator

**About:** St. Mary's Adult Medical Day Care provides respite for caregivers and provides participants a place for socialization, rehabilitation, meaningful activities and a sense of community. We operate

two programs designed to meet the needs of our participants. Safe and dependable transportation is provided for travel to and from the center. Transportation to medical appointments is also available.

## **ST. MARY'S NURSING & REHABILITATION CENTER, INC.**

21585 Peabody Street  
Leonardtown, MD 20650  
301-475-8000  
Fax: 301-475-3085  
TTY: 1-800-735-2258  
smnci.org  
Melinda Lyon, Operations Director

**About:** St. Mary's Nursing & Rehabilitation Center is a long-term care, short-term rehabilitation, and respite care facility. Our 160-bed center is located in beautiful St. Mary's County. We coordinate our residents' care through their personal physician and our medical staff. Our full-time Activities Director and her staff offer daily activities for the residents.

## **THE ARC**

1825 K Street, NW, Suite 1200  
Washington, DC 20006  
800-433-5255  
Thearc.org  
Peter V. Berns, Chief Executive Officer

**About:** The Arc is the largest national community-based organization advocating for and serving people with intellectual and developmental disabilities and their families. We encompass all ages and more than 100 different diagnoses including autism, Down syndrome, Fragile X syndrome, and various other developmental disabilities.

## **THE CENTER FOR LIFE ENRICHMENT**

25089 Three Notch Road  
Post Office Box 610  
Hollywood, MD 20636  
Phone: 301-373-8100  
Fax 301-373-3019  
Email: contact@tcle.org  
Tcle.org

**About:** At the Center for Life Enrichment, our mission is "to provide programs and support services that will increase the vocational and personal potential of individuals with disabilities." Our goal is to provide these services in a unique and individualized manner to improve overall quality of life. Increased independence, integration into the workforce, and the opportunity for social interaction is the focus of our services.

## THE LEAGUE FOR PEOPLE WITH DISABILITIES

1111 East Cold Spring Lane  
Baltimore, MD 21239  
410-323-0500  
Alan Jackson-Bosworth, Transportation Coordinator  
ajackson-bosworth@leagueforpeople.org

Number of vehicles: 15

## TRI COUNTY COUNCIL FOR WESTERN MARYLAND, INC.

*Legislative Districts: 1A, 1B, 1C*  
Community (Non-profit)  
One Technology Drive, Suite 1000  
Frostburg, MD 21532  
301-689-1300  
Fax 301-689-1313  
www.tccwmd.org  
Leanne Mazer, Executive Director  
leanne@tccwmd.org

**Geographic area:** Garret, Allegany and Washington Counties

## UNIFIED COMMUNITY CONNECTIONS

11650 Crossroads Circle, Suite A  
Middle River, MD 21220  
410-513-8914  
Donald Trump  
dst@unified.org

## UNIFIED COMMUNITY CONNECTIONS

11350 McCormick Rd,  
EP III, Suite 1100  
Hunt Valley, MD 21031  
410-484-4540  
www.unified.org  
Amy Vernon, Assistant to the President and CEO  
avernon@unified.org

**Geographic area:** Central and Western Maryland

**Service type:** Provides residential services, supported employment, personal support services, and human services transportation in Western Maryland, Baltimore City, and Baltimore County.

Number of vehicles: 90

## WAY STATION INC.

230 W. Patrick St  
PO Box 3826  
Frederick, Maryland 21705  
Phone: 301-662-0099  
Fax: 301-694-9932  
Waystationinc.org

**About:** Way Station is a private, non-profit behavioral health organization that provides a broad range of services in a variety of settings to meet the needs of children, adolescents, adults, and families. Headquartered in Frederick, Maryland, Way Station has programs in four counties in Maryland and employs about 400 employees. In 2011, Way Station served more than 3,000 individuals.

## WINTER GROWTH INC.

18110 Prince Philip Drive  
Olney, MD 20832  
301-774-5401  
Cyndi Rogers, CEO/ President  
William Sexton, Transportation Coordinator  
Wintergrowthinc.org

**About:** Our Assisted Transportation service is available to current daycare and residential clients. It gives these senior and disabled adults access to their community. Our drivers escort individuals to doctor's offices, grocery stores, visits with loved ones in the hospital, social events, and other destinations. Our drivers provide care on wheels when needed. They sit with clients in the waiting room, take them to the lab when tests are ordered, help clients in the grocery store, and take groceries into the kitchen upon return from shopping. Drivers make sure that the riders are safely inside their homes before leaving.

## WORCESTER COUNTY DEVELOPMENTAL CENTER

*Legislative Districts: 38 A,B,C*  
Community (Non-profit)  
P.O. Box 70  
Newark, MD 21841  
410- 632-2382  
Fax 410- 632-2809  
www.wcdcservices.org  
Jack Ferry, Executive Director  
ferry@wcdcservices.org

**Geographic area:** Worcester, Wicomico and Somerset Counties on Maryland's Lower Eastern Shore

**Service type:** Private, non-profit transportation, medical transportation

**Hours of operation:** Day Program: Mon - Fri: 7:00 a.m. - 5:00 p.m.; Residential Program: 24/7

Full time employees: 75  
Part time employees: 79



# ASSOCIATE MEMBERS





## ACC CLIMATE CONTROL

22428 Elkhart East Boulevard  
PO Box 1905  
Elkhart, Indiana 46514  
574-264-2190  
Toll Free: 800-462-6322  
Fax: 574-266-6744  
accclimatecontrol.com

**About:** ACC Climate Control is a growing and dynamic designer, manufacturer, and installer of mobile air conditioning and heating systems supplying OEM and aftermarket customers in the school and commercial bus, ambulance, emergency vehicle, van, specialty truck, sleeper cab, off-highway and small cab markets.

## AERO ENERGY

230 Lincoln Way East  
New Oxford, PA 17350  
855-779-6899  
Joe Mailey, Director of Sales and Marketing  
jmailey@aeroenergy.com  
aeroenergy.com

## ALTRO TRANSFLOR

80 Industrial Way, Suite 1  
Wilmington, MA 01887  
US: 800-583-4244  
CAN: 800-565-4658  
Transport:(800) 382-0333  
Support@altrofloors.com

**About:** Altro have been at the forefront of innovation for almost 100 years. Today, working closely with architects, end customers, engineers, designers and contractors around the world, their insight and expertise help them transform everyday spaces into environments that can improve the wellbeing of everyone that uses them. Altro believes in the power of design thinking to develop human-centred solutions to revolutionize the built environment. Good ideas come from good insights.

## AMERICAN TRUCK & BUS, INC.

195 Defense Highway  
Annapolis, MD 21401  
410-224-8224  
Fax 410-266-9668  
www.american-bus.com  
Jim Martin  
jim@american-bus.com



**Geographic area:** Maryland, Delaware, The District of Columbia

**Service type:** American Bus Sales is an authorized

sales, service, parts, and warranty dealer for the ENC, Eldorado, Sprinter Vans USA, LLC and Thomas Built Buses. Its business service areas include Maryland, Delaware, and the District of Columbia.

## Hours of operation:

Day Program: Mon -Fri: 7:00 a.m.-5:00 p.m.;  
Residential Program: 24/7

## APOLLO VIDEO

24000 35th Ave. SE  
Bothell, WA 98021  
425-483-7100  
435-483-7200  
Contact Information:  
Matt Siwek, Sales Director  
sales@apollovideo.com  
apollovideotechnology.com

**About:** Provides innovative transportation information, management, safety, and security solutions. The RoadRunner mobile video and audio recording system provides exceptional quality with management software optimized for wireless downloading and live video streaming.

## BAE SYSTEMS

1098 Clark St.  
Endicott, NY 13760  
412-696-9265  
Larry Fuehrer  
Larry.Fuehrer@baesystems.com

**About:** Bae Systems have provided some of the world's most advanced, technology-led defense, aerospace and security solutions and employ a skilled workforce of some 83,100 people in over 40 countries. Working with customers and local partners, they develop, engineer, manufacture and support products and systems to deliver military capability, protect national security and people and keep critical information and infrastructure secure. Contact Information:

## BAYRUNNERS INC.

547C Riverside Dr  
Salisbury, MD 21801  
410-912-6000  
www.bayrunners.com  
Caroline Presburg, President  
caroline@bayrunnershuttle.com

**About:** Locally owned and operated, high quality, ground based airport service that provides frequent daily trips to and from the BWI airport, BWI Amtrak, and the downtown Baltimore Greyhound station.



## BRAUNABILITY

P.O. Box 310 Winamac, IN 46996  
(800) 946-7513  
Fax (574) 946-2356  
Kevin Shidler, Area Sales Manager  
kevin.shidler@braunability.com  
www.braunability.com/commercial

**About:** Provides wheelchair lifts, ramps, and wheelchair accessible vehicles

## CAPP UNIFORM SERVICES, INC.

4201 Long Beach Blvd., #103  
Long Beach, CA 90807  
866-215 0548  
Fax 877-275-6599  
Chris Tavera, Director of Sales and Marketing  
info@cappservices.org  
www.cappuniformservices.com



**Geographic area:** Nationwide

**Hours of operation:** 8:00 a.m. - 4:00 p.m.

Full time employees: 4

## COACH & EQUIPMENT BUS SALES

130 Horizon Park Drive  
Penn Yan, NY 14527  
315-694-7305  
Fax 315-536-0460  
Scott Reston, President  
sreston@coachandequipment.com  
www.coachbussales.com



**About:** Coach Bus Sales (CBS) is the proud distributor of Coach & Equipment product line including buses built on Ford E-series and Transit chassis. CBS is currently on state contracts in Maryland, Delaware, North Carolina, South Carolina, and Georgia. Coach was recently awarded contracts in MD & DE.

## COMPLETE COACH WORKS

1863 Service Court  
Riverside, CA 92507  
Brad Carson, Director of Sales and Marketing  
951-684-9585  
bradley@completecoach.com

**About:** For over 30 years. Complete Coach Works (CCW), a family-owned organization has provided services within the transportation industry. CCW is a full-service provider of all transit needs. Our line of transit services includes rebuilds, re-powering, retrofits, CNG conversions & re-tanking, body work, painting, collision repair, and fire repair. As a

pioneer in the business, CCW strives to continually provide cleaner air through innovative design and engineering, resulting in the world's first and only re-manufactured all-electric powered bus. Our affiliate companies, Shuttle Bus Leasing and Transit Sales International, provide sales and leasing options to meet the needs of customers. We are your transportation solution providers!

## CUMMINS POWER SYSTEMS

1907 Park 100 Drive  
Glen Burnie, MD 21061  
410-590-8700  
Fax 410-590-8731  
Dave Herman, General Manager  
dave.m.herman@cummins.com  
www.salesandservice.cummins.com

**About:** Cummins Power Systems is the exclusive distributor of Cummins products in the territory that includes the Bermuda Islands, Connecticut, Delaware, Pennsylvania, Maryland, Northern Virginia, New Jersey, New York City Metro Area and Washington, DC. Headquartered in Bristol, PA, Cummins Power Systems operates ten (10) branch locations to serve and support a diverse base of Cummins customers.

## FLEETPRO

1540 Caton Center Dr., Ste A  
Baltimore, MD 21227  
410-247-1310  
410-247-2729 Fax  
KJ Reynolds  
KJR@Fleetpro.com

**About:** Provides preventive maintenance and inspection services for buses, cars, trucks, and off-road equipment; full maintenance contracts; fleet audit services

## FREEDMAN SEATING CO.

9 Country Lane  
Montville, NJ 07045  
773-524-2440 Ext. 503  
773-524-7450 Fax  
Jack Sullivan, Eastern Sales Manager  
Jack.Sullivan@freedmanseating.com  
freedmanseating.com

**About:** Includes products for small and mid-size coaches, paratransit vans and buses, public transit buses, and private bus operators; provide seats for commercial bus passenger and driver; marine-passenger vessel; rail- passenger, truck driver and package delivery

## KEOLIS TRANSIT AMERICA

6053 West Century BLVD 9th Floor  
Los Angeles, CA 90045  
310-981-9500  
info@keolisna.com  
keolisnorthamerica.com  
Steve Shaw, COO

**About:** For over 100 years, we've been helping more people travel safely, comfortably and efficiently than anyone else in the world. We make it our mission to understand the needs and expectations of our passengers and use that information in our constant quest to improve service.

## KFH GROUP, INC.

4920 Elm Street, Suite 350  
Bethesda, MD 20814  
301- 951-8660  
Fax 301- 951-0026  
www.kfhgroup.com  
Sue Knapp, President  
sknapp@kfgroup.com



**Geographic area:** KFH Group is headquartered in Maryland and provides services throughout the nation—in rural areas and small towns, suburban and urbanizing regions, and large metropolitan areas.

**Service type:** Consultants to the transit industry, KFH Group is an experienced firm of transportation professionals, dedicated to providing assistance to local, state, and federal organizations to improve public transit and specialized transportation services. We are a DBE-certified woman-owned small business, incorporated in Maryland, and have been TAM members since our founding in 1995.

**Highlights:** In 2018, the Transportation Research Board's Rural Public and Intercity Bus Transportation Committee presented the Roger Tate Is Smiling Award™ to KFH Group Vice President Fred Fravel. This biennial award honors individuals who have records of passionate, innovative, and unswerving commitment to improving transportation services in rural America.

## KINGSBURY UNIFORMS

19401 S. Vermont Ave. I-104  
Torrance, CA 90502  
(310) 217- 0745  
(310) 965-0868 Fax  
info@kingsburyuniforms.com  
KingsburyUniforms.com

**About:** Provider of uniforms, promotional items,

safety gear, custom patches, hats, bags, and accessories

## MJM INNOVATIONS

6300 Blair Hill Lane Suite 301  
Baltimore, MD 21209  
410-664-0700  
410-664-4018 Fax  
Jonathan Bass, Business Development Manager  
info@mjminnovations.com mjminnovations.com

**About:** MJM Innovations improves transportation and aging programs with software, technology, and management solutions. EzTransport is a comprehensive transportation solution that includes trip and participant management, routing and scheduling, card solutions, in-vehicle hardware and fare collection for paratransit, senior, NEMT and taxi programs.

## NEW FLYER

7550 Hinson St.  
Orlando, FL 32819  
407-408-5610  
John Andrews  
John\_Andrews@newflyer.com

**About:** New Flyer was founded in 1930, as Western Auto and Truck Body Limited, and is now the largest transit bus and motor coach manufacturer and parts distributor in North America, with fabrication, manufacturing, distribution and service centers in the United States and Canada. We continue building on our 85+ year legacy of innovation to deliver innovative transit technology that meets the complex demands of communities today and into the future.

## Q'STRAIT/SURELOK

5553 Ravenswood, Building #110  
Ft. Lauderdale, FL 33312  
(800) 987-9987  
Chris Yarber, Southeast Regional Manager  
sales@qstraint.com  
www.qstraint.com

**About:** Manufacturer of wheelchair and occupant securement system for transit and Paratransit systems for the East Coast.

## ROHRER BUS SALES

1 Bel Air S. Parkway  
Suite E  
Bel Air, MD 21015  
800-735-3900  
717-957-4884 Fax  
David Clawson, Executive VP of Sales & Admin



dclawson@rohrerbus.com  
rohrerbus.com

**Geographic area:** Rohrer Bus Sales business service areas include Maryland, Pennsylvania, Virginia, New Jersey, Delaware, and Washington, D.C.

**Service type:** Provides transit and Paratransit bus and van sales, services and parts.

## ROSCO VISION SYSTEMS

90-21 144th Pl.  
Jamaica, NY 11435  
718-526-2601  
718-297-0323 Fax  
www.roscovision.com  
Scott Coleman, Commercial Sales Manager-  
North America  
scotttc@roscovision.com



## SEON

#111-3B Burbidge Street  
Coquitlam, British Columbia, V3K  
877-630-7366  
Mike Bismeyer, Sales Executive  
mike.bismeyer@seon.com

**About:** Seon is a leading provider of innovative mobile video surveillance and fleet management solutions for public transit in North America. The company offers technology to help transportation managers capture, record, view, and wirelessly download onboard surveillance footage, eliminate vehicle blind spots and track real-time fleet performance.

## TRANS/AIR MANUFACTURING

480 East Locust Street  
Dallastown, PA 17313  
717-246-2627  
717-244-7088 Fax  
www.transairmfg.com  
Daryl Kyle  
Regional Sales Manager  
dkyle@transairmfg.com

## TRI-COUNTY COUNCIL FOR SOUTHERN MARYLAND

*Legislative Districts: 27A, 27B, 27C, 28, 29A, 29B, 29C*  
PO Box 745  
Hughesville, MD 20637  
301-274-1922  
301-274-1924 Fax  
www.tccsmd.org  
George Clark  
Transportation Demand Management Specialist  
gclark@tccsmd.org

**Geographic area:** Southern Maryland: Calvert, Charles and St Mary's County.

**Service type:** The Tri-County Council for Southern Maryland serves as a regional cooperative planning and development agency for Calvert, Charles, and St. Mary's counties for the resolution of region-wide issues and for the attainment of regional goals in economic development; environmental protection; and regional resource management, which includes transportation, utilities, urban growth and development, housing, and public facilities and services. The transportation team is responsible for regional transportation.

**Program highlights:** Metropolitan Washington Council of Government's Commuter Connections program appointed TCCSMD's TDM Specialist George Clark as Chairman for the Sub-Committee, which is comprised of state and local governments in the Greater Washington metropolitan area, several large employers, and a number of Transportation Management Associations (TMA's) and organizations. Mr. Clark was among one of the many top TDM Transportation leaders in the nation asked to help create a new national transportation coalition. On May 4, the Coalition for Smarter Transportation (Coast) announced its formation following a successful 2018 Transportation Week.

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# INDIVIDUAL MEMBER

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**Geographic Area:** State of Maryland



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