



MEMBERSHIP DIRECTORY

FULL MEMBERS

Allegany County Transit

Allegany County Transit serves Allegany County by providing public transit with fixed route and Paratransit services in Cumberland, La Vale, Frostburg, Lonaconing and Westernport

Legislative District 1

Contact Information:
Elizabeth Robison-Harper,
Transit Division Chief

1000 Lafayette Street
Cumberland, MD 21502
(301) 722-6360
(301) 722-0326 Fax
alleganygov.org/act

Service Hours:

Monday – Friday
6:00 a.m. – 8:15 p.m.

Fleet Size: 20 Vehicles
Employees: 21 FT / 3 PT

Annapolis Department of Transportation

The Annapolis Department of Transportation provides public transit services through the Circulator route, regular fixed route, and paratransit service.

Legislative District 30

Contact Information:
J. Rick Gordon, Director

308 Chinquapin Round Rd
Annapolis, MD 21401
(410) 263-7964
(410) 263-4508 Fax
annapolis.gov/159/transportation

Service Hours:

Monday – Friday, Saturday, Sunday
5:30 a.m. - 11:30 p.m., 7:00 a.m. - 10:30 p.m., 8:00 a.m. - 8:00 p.m.

Fleet Size: 22 Vehicles
Employees: 36 FT / 14 PT

FY 2017 Operating Data

Total Transportation Operating Budget: \$4,872,975
Total Ridership (one-way passenger trips): 384,964
Total Passenger Miles: 600,258

Program Highlights:

- Installation of electronic fare collection system

Baltimore City DOT (Charm City Circulator)

The Department of Transportation provides the City of Baltimore with a comprehensive and modern transportation system that integrates all modes of travel and provides mobility and accessibility in a convenient, safe and cost-effective manner.

Legislative District 40, 7

Contact Information:
Colby McFarland, Project
Manager

417 E. Fayette St. 5th Floor,
Baltimore, MD 21201
(301) 396-8139
Transportation.BaltimoreCity.gov

Service Hours:

Monday – Thursday 7:00 a.m. – 8:00 p.m.
Friday 7:00 a.m. - 12:00 a.m.
Saturday 8:00 a.m. - 12:00 a.m.

Fleet Size: 23 Vehicles
Employees: 4 FT / 1 PT

Program Highlights:

- Awarded \$1.3M FTA Passenger Ferry Grant

Baltimore County Dept. of Aging/CountyRide

The Baltimore County Department of Aging/CountyRide provides Paratransit and demand response service to all of Baltimore County Senior Citizens, Persons with Disabilities and Rural residents residing in Baltimore County.

Legislative District 6, 7, 8, 10
11, 12A, 42, 46

Contact Information:
Karen Bode, Manager

611 Central Ave
Towson, MD 21204
(410) 887-8287
(410) 887-8281 Fax
baltimorecountymd.gov/county
ride

Service Hours:
Monday – Friday
8:00 a.m. - 4:00 p.m.

Fleet Size: 25 Vehicles
Employees: 31 FT / 4 PT

FY 2017 Operating Data
Total Transportation Operating Budget: \$222,741
Total Ridership (one-way passenger trips): 44,623
Total Passenger Miles: 371,875

Program Highlights:

- Improved program performance honoring more trip requests
- Introduced phone prompts for FAQs to assist Service Reps scheduling ride requests
- Continuous safety improvement reducing collisions by 47% over last year

Calvert County Transportation

Calvert County Public Transportation system provides public transit, ADA, Paratransit and Special Statewide Transportation Assistance services throughout Calvert County.

Legislative District 27B, 29C

Contact Information:
Sandy Wobbleton,
Transportation Division Chief

175 Main St.
Prince Frederick, MD 20678
(401) 535-4268
(401) 525-4679 Fax
co.cal.md.us

Service Hours:
Monday – Friday 6:30 a.m. - 8:00 p.m.
Saturday 8:15 a.m. - 4:00 p.m.

Fleet Size: 17 Vehicles
Employees: 17 FT / 11 PT

FY 2017 Operating Data
Total Transportation Operating Budget: \$1,212,730
Total Ridership (one-way passenger trips): 120,670
Total Passenger Miles: 539,840



Carroll Transit System (CTS)

Carroll Transit System (CTS) is operated by Ride with Us, a 501(c) 3 non-profit organization. Carroll Transit System is committed to providing safe, timely, service oriented transportation for the residents of Carroll County. This includes their CTS Demand Response (reservation) service, Carroll Transit Shuttles, and agency transportation.

Legislative District 1, 8

Service Hours:

Monday-Friday 7:00 a.m. - 5:00 p.m.

Contact Information:

1300 Old Meadow Rd.
Westminster, MD 21158
(410) 363-0622
carrolltransitsystem.com

Cecil Transit

Cecil County provides public transportation throughout Cecil County. Service includes: Deviated Fixed Routes, Demand Response Routes & Taxi Voucher Program.

Legislative District 35, 36

Service Hours:

Monday-Friday 5:30 a.m. - 10:30 p.m.

Saturday 5:30 a.m. - 6:30 p.m.

Contact Information:

Suzanne Kalmbacher, Transit Chief

200 Chesapeake Blvd.
Suite 2500
Elkton, MD 21921
(410) 996-5295 #2
(410) 620-9483 Fax
ceciltransit.com

Fleet Size: 14 Vehicles

Employees: 22 FT / 5 PT

Program Highlights:

- Annunciator installations
- Phase I of Transit Hub Feasibility Study completed
- Upgraded GPS system on all vehicles

FY 2017 Operating Data

Total Transportation Operating Budget: \$1,576,044

Total Ridership (one-way passenger trips): 97,043

Total Passenger Miles: 467,063

Charles County Department of Planning & Growth Management (VanGO)

Serving Charles County, southern Prince George's County, northern St. Mary's County; providing public fixed route, specialized door to door, medical transportation to Baltimore City and Washington, DC.

Legislative District 28

Contact Information:

Robert C. Romero,
Transit Development Admin.

PO Box 2150
200 Baltimore St.
La Plata, MD 20646
(301) 645-0642
(301) 934-0107 Fax
www.go-vango.com

Service Hours:

Monday – Saturday

6:30 a.m. – 10:30 p.m.

Fleet Size: 48 Vehicles

Employees: 4 FT

Program Highlights:

- Went live with DoubleMap, allowing passengers to see real-time bus location
- Re-bid the contract for operation of VanGO and awarded to MV Transportation

FY 2017 Operating Data

Total Transportation Operating Budget: \$6,345,609

Total Ridership (one-way passenger trips): 910,582

Total Passenger Miles: 6,360,119

Delmarva Community Services, Inc.

Delmarva Community Transit provides Paratransit, public transit, medical and ADA transportation, Mobility management, and One-Stop services in Caroline, Dorchester, Talbot, and Kent counties

Legislative District 36, 37A

Contact Information:

Dr. Santo A. Grande, CCTM,
President/CEO

10502 Greensboro Rd.
Denton, MD 21629
(410) 882-4155
(410) 479-4443 Fax
dcdct.org

Service Hours:

Monday – Friday 4:35 a.m. - 8:00 p.m.
Saturday 8:30 a.m. - 6:30 p.m.

Fleet Size: 72 Vehicles

Employees: 7 FT / 49 PT

Program Highlights:

- Soon to open a new customer service dispatch center combining dispatch and the mobility management dept. This facility is the culmination project of the Veteran's Transportation and Community Living Initiative emphasizing dispatch and information for veterans and their families.

First Transit

First Transit, Inc. supplies precision, efficiency, innovation, and all-around expertise to both public and private transportation systems. For 60 years, First Transit has had hands-on experience with nearly every facet of transportation operations, maintenance, and administration. As the nation's leading provider of public transportation contracting and management services, we know transit.

Headquartered in Cincinnati, Ohio, First Transit operates in 242 locations, carrying more than 300 million passengers annually throughout the United States in 39 states, Puerto Rico, U.S. Virgin Islands, and 4 Canadian provinces. Each day, our managers address the complexities in today's challenging political, economic, social, and operational environments.

Contact Information:

First Transit, Inc.
600 Vine Street
Suite 1400
Cincinnati, OH 45202
Toll Free: (866) 244-6383
firsttransit.com

Garrett Co. Community Action Council

Garrett Transit Services provides public transit, non-emergency medical transportation, Paratransit, transportation for Head Start programming, special event transportation, as well as enabling transportation to and from employment.

Legislative District 1, 1A

Contact Information:

Michael D. Hil, Director

225 Francis Sanders Dr.
Oakland, MD 21550
(301)-533-9010
GarrettCAC.org

Service Hours:

Monday – Friday
7:00 a.m. - 6:00 p.m.

Fleet Size: 40 Vehicles

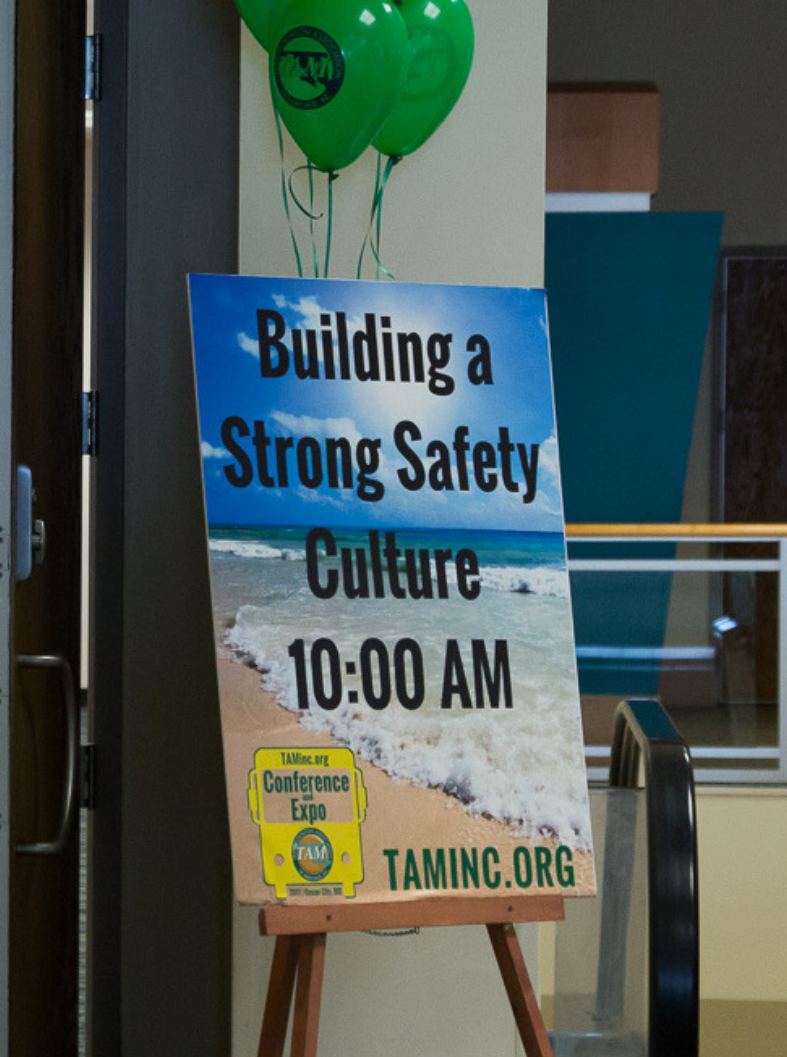
Employees: 27 FT / 3 PT

FY 2017 Operating Data

Total Transportation Operating Budget: \$1,933,102
Total Ridership (one-way passenger trips): 99,550

Program Highlights:

- TAM Driver of the Year Matt Paugh
- TAM Rodeo 1st Place Matt Paugh
- TAM Rodeo 3rd Place Jim Kisner



Harford Transit LINK

Harford Transit LINK provides fixed route and Paratransit services to Harford County and Cecil County on a Regional JARC route.

Legislative District 7, 34, 35

Contact Information:

Robert Andrews, Administrator

1311 Abingdon Rd.
Abingdon, MD 21009
(410) 612-1620
(410) 612-1745 Fax
harfordtransitlink.org

Service Hours:

Monday – Friday
5:00 a.m. – 9:00 p.m.

Fleet Size: 43 Vehicles

Employees: 50 FT / 7 PT

FY 2017 Operating Data

Total Transportation Operating Budget: \$3,124,677

Total Ridership (one-way passenger trips): 330,697

Total Passenger Miles: 855,785

Program Highlights:

- Procured first bus shelters for installation in Hartford County
- Designed and started installation on new bus stop sign system
- Full implementation of RouteMatch Electronic Transit Management System



Jewish Council for the Aging

The Jewish Council for the Aging provides Paratransit services throughout Montgomery County and the Greater Washington D.C. area.

Legislative District 14-20

Contact Information:

Moti Galil, Director of
Transportation

12320 Parklawn Dr.
Rockville, MD 20852
(301) 468-6280
(240) 252-3501 Fax
accessjca.org

Service Hours:

Monday - Friday 8:30 a.m. - 5:00 p.m. or as needed

Fleet Size: 15 Vehicles

Employees: 4 FT / 14 PT

FY 2017 Operating Data

Total Transportation Operating Budget: \$1,247,699

Total Ridership (one-way passenger trips): 57,173

Total Passenger Miles: 165,949

LifeBridge Health

Diversified health network transportation including adult daycare, employee shuttle, specialized patient transportation, and full courier network in Baltimore and Carroll County.

Contact Information:

Rich Keyes, Corporate Director
of Fleet Operations

2440 W. Belvedere Ave.
Baltimore, MD 21215
(410) 601-2282
(410) 601-2192 Fax
lifebridgehealth.org

Service Hours:

Monday – Friday 5:00 a.m. – 10:00 p.m.
Courier network 24/7/365

Fleet Size: 59 Vehicles
Employees: 50 FT / 5 PT

FY 2017 Operating Data

Total Transportation Operating Budget: \$1,000,000

Total Ridership (one-way passenger trips): 356,880

Program Highlights:

- Replaced over 20 vehicles during the last 14 months
- Expanded Laboratory Courier service; transporting an avg. 400,000 specimens/year
- Expanded adult daycare and other specialized center transportation services

Montgomery County Transit (Ride On)

Ride On provides fixed route public transit and special medical and senior transportation in Montgomery County.

Legislative District 14-19, 20, 39

Contact Information:

Will Kenlaw, Program Manager
rideon.customerservice@
montgomerycountymd.gov

101 Monroe St.
5th Floor
Rockville, MD 20850
(240) 777-5800
(3240) 777-5801 Fax
RideOnBus.com

Service Hours:

7 Days a Week

Fleet Size: 360 Vehicles
Employees: 842 FT

FY 2017 Operating Data

Total Transportation Operating

Budget: \$128,327,149

**Total Ridership (one-way passenger
trips):** 22,984,194

Total Passenger Miles: 15,284,543

Program Highlights:

- Implemented Route 301 to pilot connecting isolated remote communities to the transit network
- Received NaCO award for implementation of an online database of bus stop improvements and ADA compliance.
- Installed over 1,000 new larger bus stop signs throughout the county



Maryland Transit Administration

The Maryland Transit Administration provides an integrated network of directly-operated Local Buses, privately-contracted Commuter Buses, Metro Subway, Light Rail, MARC Train Service and Mobility (paratransit) service, as well as technical and financial support in the form of grant awards for Locally Operated Transit Systems (LOTS) in all 23 Maryland counties as well as Annapolis, Ocean City and Baltimore City.

Contact Information:

Office of Local Transit Support
6 Saint Paul Street, Suite 801, Baltimore, MD 21202
Office: 410-767-3781 Fax: 410-385-0901

Office: 410-767-3781 Fax: 410-385-0901
Jeanie Fazio, Deputy Director
Jfazio1@mta.maryland.gov

Fleet Size: Bus – 744 (662 Clean Technology); Metro Subway – 98; Light Rail – 53; MARC Locomotives – 42; MARC Train Passenger cars – 177; Commuter Bus – 66 MTA-owned; 220 contracted; Mobility – 306 Cutaways; 207 Sedans; 40 MV-1

Gallons of diesel fuel consumed by bus annually: 5,977,415

Gallons of diesel fuel consumed by bus fleet daily: 16,376

Number of visits to mta.maryland.gov website in FY 2016: 7,400,120

Number of unique visitors to mta.maryland.gov in FY 2016: 2,524,846

Number of calls answered at MTA Information Center in FY 2015: About 3 million

FY 2016 Operating Data:

FY 2016 Annual Ridership: 110,717,753

Local Bus: 75,619,281

Metro Subway: 12,221,949

Light Rail: 7,431,060

MARC Train: 8,961,892

Commuter Bus: 3,928,069 (Balto. 295,910; Wash., DC 3,385,063; ICC 247,096)

FY 2016 Average Weekday Ridership: 369,215

Local Bus: 248,749

Metro Subway: 40,432

Light Rail: 22,306

MARC Train: 33,930

Commuter Bus: 15,544 (Balto. 1,179; Wash., DC 13,478; ICC 886)

FY 2016 Budget Appropriations

Total MTA Budget: Op and Cap: \$1,202,630,384

LOTS Dept/Office Budget: \$711,189

LOTS Total Budget: \$107,296,042

FY 2016 Passenger Trips per Vehicle Revenue Mile:

Local Bus: 3.77

Metro Subway: 2.44

Light Rail: 2.37

Mobility: 0.12

MARC Train: 1.40

Commuter Bus: 0.62

Maryland Transit Administration (Cont.)

The Maryland Transit Administration provides an integrated network of directly-operated Local Buses, privately-contracted Commuter Buses, Metro Subway, Light Rail, MARC Train Service and Mobility (paratransit) service, as well as technical and financial support in the form of grant awards for Locally Operated Transit Systems (LOTS) in all 23 Maryland counties as well as Annapolis, Ocean City and Baltimore City.

- **Statewide LOTS Op Grants:**
- Montgomery LOTS: \$40,589,000 (includes \$1M for Safetrack)
- Prince George's: \$14,750,000 (includes \$1M for Safetrack)
- RTA: \$1,845,828 (Regional Transportation Agency, Howard County)



Ocean City Transportation

Ocean City Transportation operates fixed routes and a complimentary Paratransit service in the corporate limits of Ocean City, MD and limited areas of West Ocean City.

Legislative District 38B

Contact Information:

Mark D. Rickards, Transit Manager

204 65th St. Building E,
Ocean City, MD 21842
(410) 723-2174
(410) 723-1832 Fax
OceanCityMD.gov/oc/departments/public-works/transportation

Service Hours:

April - November 24hr. service
November - April reduced hours

Fleet Size: 62 Vehicles

Employees: 12 FT / 165 PT

FY 2017 Operating Data

Total Transportation Operating Budget: \$5,302,338

Total Ridership (one-way passenger trips): 2,563,434

Total Passenger Miles: 818,944

Program Highlights:

- Completion of 90% D/E phase for Public Works Campus Plan including transit applicable portions
- OCT bus RFP awarded to American Truck & Bus for provision of heavy duty transit buses through 2021
- Receipt of FTA/MTA Bus Surveillance System grant award & participation on Harford County's RFP for provision and installation of on-board vehicle camera systems

Prince George's County

Provide fixed route and paratransit service throughout Prince George's County. Includes service to senior nutrition sites, dialysis centers and shopping trips.

Legislative District 22-26

Contact Information:

Semia L Hackett, Transit Services Manager

9400 Peppercorn Place,
Suite 320
Largo, MD 20774
(301)-883-5656

Service Hours:

Monday – Friday 7:00 a.m. - 5:00 p.m.

Fleet Size: 153 Vehicles

Employees: 58 FT

Program Highlights: completed work to make an additional 59 bus stops ADA compliant

Queen Anne County- County Ride

County Ride provides paratransit, medical transportation, and public transit routes in Queen Anne's, Talbot, Kent, and Anne Arundel.

Legislative District 36

Contact Information:

Tammy Hall, Transit Administrator

104 Powell St.
Centreville, MD 21617
(401) 758-2357
(401) 758-0346 Fax
QAC.org

Service Hours:

Monday – Friday 7:30 a.m. - 4:30 p.m.

Fleet Size: 18 Vehicles

Employees: 15 FT

FY 2017 Operating Data

Total Transportation Operating Budget: \$761,069

Total Ridership (one-way passenger trips): 29,173

Total Passenger Miles: 333,687

Program Highlights:

- Continued success with bus advertising
- Continued grant funding for FY 2018 for a fixed route to Annapolis
- Small fee deviation for 3/4 mile or less; 2 hr. advance notice

Regional Transportation Agency of Central MD (RTA)

The Regional Transportation Agency of Central MD provides fixed route and paratransit service to multiple jurisdictions in the Central Maryland area. RTA routes consist of 2 legacy systems formerly known as Howard Transit and Connect-A-Ride

Legislative District 9A/B, 12, 13, 21, 22, 31A, 32, 33

Service Hours:
7 day/week service

Contact Information:
Christin Tolen, General Manager

Fleet Size: 77 Vehicles
Employees: 155 FT / 15 PT

8510 Corridor Rd. Suite 110
Savage, MD 20763
(443) 285-0050
TransitRTA.com

FY 2017 Operating Data
Total Transportation Operating Budget: \$12,894,657
Total Ridership (one-way passenger trips): 1,363,217
Total Passenger Miles: 2,903,917

Program Highlights:

- Howard Co. and RTA replaced 3 diesel buses with state of the art battery electric powered buses that charge wirelessly at Columbia Mall
- Two new service routes have been added; Route 504 service to Savage and Denton MARC Train Stations, National Bus. Park, Reece Road (gate at Ft. Meade) and Piney Orchard. This was part of the Baltimore Link Project

Spring Dell Center, Inc.

Spring Dell Center, Inc. provides subscription fixed route, paratransit and medical transportation for participants of its residential, supported employment and day programs in Charles County.

Legislative District 28

Service Hours:
Monday - Friday 6:45 a.m. - 5:15 p.m.

Contact Information:
Melissa Tyner, Director of Transportation

Fleet Size: 69 Vehicles
Employees: 3 FT / 7 PT

6040 Radio Station Rd.
LaPlata, MD 20646
(301) 934-4561
(301) 870-2439 Fax
SpringDellCenter.org

FY 2017 Operating Data
Total Transportation Operating Budget: \$686,331
Total Ridership (one-way passenger trips): 99,384
Total Passenger Miles: 526,102

Program Highlights:

- Recipient of FY 16/17 Special Solicitation Grant Award for 1 bus and 10 wheelchair lift straps
- Installed cameras in subscription route buses
- The La Plata Rotary Club donated a 2017 Ford Transit, 4AMB/ 2 WC position bus, \$686,331 with custom designed wrap

St. Mary's Transit System

St. Mary's Transit System (STS) offers public transportation, ADA paratransit transportation and SSTAP transportation services throughout St. Mary's County. STS connects with Charles County's VanGO and Calvert County's Transit System

Legislative District 29

Service Hours:
Monday-Saturday 6:00 a.m.-11:00 p.m.
Sunday 6:00 a.m. - 9:00 p.m.

Contact Information:
Mary Ann Blankenship,
Transportation Supervisor

Fleet Size: 24 Vehicles
Employees: 14 FT/ 34 PT

PO Box 409
44829 St. Andrews Church Rd.
California, MD 20619
(301) 475-4200 ext. 1120
(301) 866-6797 Fax

FY 2017 Operating Data
Total Transportation Operating Budget: \$3,591,693
Total Ridership (one-way passenger trips): 387,817
Total Passenger Miles: 1,193,343

Program Highlights:

- Awarded Community Engagement Award at TAM Annual Conference
- Offered discount day for Veterans during National Transportation week
- STS buses collected dry goods for local food pantries during STUFF the Bus events

Transdev

Transdev provides fixed route transit, Paratransit, private shuttle, college /university campus connectivity, taxi, charter, and special events transportation services throughout Maryland.

Legislative District 40

1601 Wicomico St
Baltimore, MD 21230
(443) 873-5757
(443) 873-5795 Fax

Tri-County Council for the Lower Eastern Shore of MD

Shore Transit provides public transit with fixed route, ADA, SSTAP, JARC, and Paratransit services in Somerset, Wicomico and Worcester Counties.

Legislative District 37, 38

Contact Information:

Bradley A. Bellacicco, Transit Director

31901 Tri-County Way
Salisbury, MD 21804
(410)-341-8951
(410) 341-8953 Fax
ShoreTransit.org

Service Hours:

7 Days/Wk, 21 Hrs/Day, 361 Days/Yr

Fleet Size: 47 Vehicles

Employees: 86 FT/ 12 PT

FY 2017 Operating Data

Total Transportation Operating

Budget: \$6,834,411

Total Ridership (one-way passenger trips): 356,556

Total Passenger Miles: 1,820,923

Program Highlights:

- Continue to strengthen the relationships with Salisbury University and the University of Maryland Eastern Shore. Routes have been designed to move SU students from off-campus complexes to classes and back, adding ridership and revenue. Marketing our system to UMES students has helped them learn how to travel on Shore Transit on the weekends and evening to Salisbury's shopping mall and Ocean City's entertainment options
- Aggressive outreach has resulted in finally have a full complement of drivers for the first time in years. Having partnered with the Maryland Department of Labor, Licensing and Regulations, local Chambers of Commerce, our Community College, and many other groups to find candidates

TransIT Services of Frederick County

TransIT Services of Frederick County provides public, paratransit, and NEMT transportation throughout Frederick County.

Legislative District 3, 4

Contact Information:

Nancy Norris, Director

1040 Rocky Springs Rd.
Frederick, MD 21702
(301) 600-2065

FrederickCountyMD.gov/Transit

Service Hours:

Monday – Friday 5:30 a.m. – 9:30 p.m.
Saturday 7:30 a.m. - 9:45 p.m.

Fleet Size: 48 Vehicles

Employees: 63 FT / 23 PT

FY 2017 Operating Data

Total Transportation Operating

Budget: \$6,497,976

Total Ridership (one-way passenger trips): 636,861

Total Passenger Miles: 1,319,034

Program Highlights:

- Automatic Vehicle Location & Passenger Counter System installed on all urban buses with RouteShout 2.0 app available with text to provide real-time bus arrivals to passengers; text stop ID for info; and FREE WIFI for passengers
- Awards for Greater Washington Clean Cities Coalition "Initiative of the Year" for being the first in the State with all-electric vehicles and 10 charging stations and TAM's "Outstanding Program of the Year" Award
- 8 new small buses put into service

Washington County Transit

Washington County Transit provided public Fixed-Route transit, ADA paratransit, Statewide Special Transportation Assistance (SSTAP) and the Job Opportunity Bus Shuttle (JOBS) throughout the City of Hagerstown, and the communities of Chewsville, Funkstown, Halfway, Maugansville, Smithsburg, and Williamsport including the Hagerstown Regional Airport, Meritus Medical Center, College/ Universities campuses, the Senior Center, most retail shopping centers and senior housing facilities

Legislative District 2, 3

Contact Information:

Kevin D. Cerrone, Director

1000 West Washington St
Hagerstown, MD 21740
(240) 313-2750
(301) 791-3343 Fax
WashCo-MD.net/transit

Service Hours:

Monday- Saturday 6:00 a.m. - 10:00 p.m.
Saturday 7:45 a.m. - 10:00 p.m.

Fleet Size: 22 Vehicles

Employees: 17 FT / 32 PT

FY 2017 Operating Data

Total Transportation Operating Budget: \$2,450,000

Total Ridership (one-way passenger trips): 463,000

Total Passenger Miles: 515,000

Washington County Community Action Council

WCCAC transports persons to and from work on the Hopewell Express; WCCAC transports disabled individuals to and from local Day Care Centers on a daily basis. WCCAC transports the elderly and/or physically disabled, veterans etc. to and from medical appointments as requested.

Contact Information:

Jackie Crabtree, Transportation Director

101 Summit Ave.
Hagerstown, MD 21740
(301) 797-4161 x158
(301) 797-9062
Jcrabtree@wccac.org
WCCAC.org

Service Hours:

7 days a week as needed

Vehicles in Fleet: 13

Employees: 13 FT / 1 PT

Program Highlights:

Hopewell Express
Medical Appointments
Day program transports

Worcester County Commission on Aging

Transportation is provided for seniors and persons with disabilities in Worcester County. Services provided to and from four senior centers, Adult Medical Daycare, and for special outings or socialization trips; provide mobility/options counseling for seniors and disabled Worcester County residents.

Legislative District 38

Contact Information:

Rob Hart, Executive Director

4767 Snow Hill Rd.
Snow Hill, MD 21863
(410) 632-1277
(855) 230-5498 Fax
worcoa.org

Service Hours:

Monday - Friday 8:00 a.m. - 4:30 p.m.

Fleet Size: 7 Vehicles

Employees: 6 FT / 4 PT

FY 2017 Operating Data

Total Transportation Operating Budget: \$72,000

Total Ridership (one-way passenger trips): 21,020

Total Passenger Miles: 46,505

Program Highlights:

- Continued coordination with Shore Transit in both transportation and training
- Increase in Senior Trip transportation with new passengers
- New grant revenue for service and maintenance