MEMBERSHIP DIRECTORY

FULL MEMBERS

Allegany County Transit

Allegany County Transit serves Allegany County by providing public transit with fixed route and Paratransit services in Cumberland, La Vale, Frostburg, Lonaconing and Westernport

Legislative District 1

Contact Information:
Elizabeth Robison-Harper,
Transit Division Chief

1000 Lafayette Street
Cumberland, MD 21502
(301) 722-6360
(301) 722-0326 Fax
alleganygov.org/act

Service Hours:
Monday – Friday
6:00 a.m. – 8:15 p.m.

Fleet Size: 20 Vehicles
Employees: 21 FT / 3 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $1,452,588
Total Ridership (one-way passenger trips): 278,111
Total Passenger Miles: 377,125

Annapolis Department of Transportation

The Annapolis Department of Transportation provides public transit services through the Circulator route, regular fixed route, and paratransit service.

Legislative District 30

Contact Information:
J. Rick Gordon, Director

308 Chinquapin Round Rd
Annapolis, MD 21401
(410) 263-7964
(410) 263-4508 Fax
annapolis.gov

Service Hours:
Monday – Friday, Saturday, Sunday
5:30 a.m. - 10:30 p.m., 7:00 a.m. - 10:30 p.m., 8:00 a.m. - 8:00 p.m.

Fleet Size: 22 Vehicles
Employees: 37 FT / 13 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $4,843,263
Total Ridership (one-way passenger trips): 444,635
Total Passenger Miles: 607,747

Anne Arundel County Dept. of Aging & Disabilities Transportation

Legislative District: 21, 30-33

Contact Information:
Rodney Tasker, Director of Transportation

1000 Lafayette Street
Cumberland, MD 21502
(301) 722-6360
(301) 722-0326 Fax
aacounty.org/departments/aging-and-disabilities/

Service Hours:
Monday – Friday
6:00 a.m. – 8:15 p.m.

Fleet Size: 20 Vehicles
Employees: 21 FT / 3 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $1,452,588
Total Ridership (one-way passenger trips): 278,111
Total Passenger Miles: 377,125

Program Highlights:
- Provided transportation for Korean and Vietnam veterans to a banquet honoring them for their service
- Provided transportation for the homeless to the Annual Homeless Resource Day

Baltimore City DOT (Charm City Circulator)

Allegany County Transit serves Allegany County by providing public transit with fixed route and Paratransit services in Cumberland, La Vale, Frostburg, Lonaconing and Westernport

Legislative District 40, 7

Contact Information:
Colby McFarland, Project Manager

417 E. Fayette St. 5th Floor, Baltimore, MD 21201
(301) 396-8139
Transportation.BaltimoreCity.gov

Service Hours:
Monday – Thursday 7:00 a.m. – 8:00 p.m.
Friday 7:00 a.m. - 12:00 a.m.
Saturday 8:00 a.m. - 12:00 a.m.

Fleet Size: 23 Vehicles
Employees: 4 FT / 1 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $12,200,000
Total Ridership (one-way passenger trips): 3,226,259

Program Highlights:
- Awarded $1.3M FTA Passenger Ferry Grant

Baltimore County Dept. of Aging/CountyRide

The Baltimore County Department of Aging/CountyRide provides Paratransit and demand response service to all of Baltimore County Senior Citizens, Persons with Disabilities and Rural residents residing in Baltimore County.

Legislative District 6, 7, 8, 10 11, 12A, 42, 46

Contact Information:
Karen Bode, Manager

611 Central Ave
Towson, MD 21204
(410) 887-8287
(410) 887-8281 Fax
baltimorecountymd.gov/Agencies/aging/countyride/

Service Hours:
Monday – Friday
7:30 a.m. - 4:30 p.m.

Fleet Size: 25 Vehicles
Employees: 30 FT / 5 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $252,313
Total Ridership (one-way passenger trips): 41,286
Total Passenger Miles: 351,002

Program Highlights:
- Expansion Funding Partnership, providing more rides to clientele
- TDP Plan completed; implemented program improvements
- NTI Hazards Awareness & Preparedness: reduced collisions 47% from previous year

BWI Business Parntership

The BWI Business Partnership, Inc. is a transportation management association and economic alliance that provides shuttle bus oversight and transportation advocacy in Central Maryland.

Legislative District 32

Contact Information:
Greg Pecoraro, Executive Director

1302 Concourse Dr. Suite 105
Linthicum Heights, MD 21090
(410) 859-1000
bwipartner.org

Service Hours:
Monday – Saturday, 9:30 a.m. - 12:30 a.m.
Sunday/ Holidays, 8:30 p.m. - 12:30 a.m.

Fleet Size: 0 Vehicles
Employees: 4 FT / 1 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $133,000
Total Ridership (one-way passenger trips): 8,486
Program Highlights: Between March & Nov. 2016, ridership increased 68%

Calvert County Transportation

Calvert County Public Transportation system provides public transit, ADA, Paratransit and Special Statewide Transportation Assistance services throughout Calvert County.

Legislative District 27B, 29C

Contact Information:
Sandy Wobbleton,
Transportation Division Chief

175 Main St.
Prince Frederick, MD 20678
(401) 535-4268
(401) 525-4679 Fax
co.cal.md.us

Service Hours:
Monday – Friday 6:30 a.m. - 8:00 p.m.
Saturday 8:15 a.m. - 4:00 p.m.

Fleet Size: 17 Vehicles

FY 2016 Operating Data
Total Transportation Operating Budget: $1,080,686
Total Ridership (one-way passenger trips): 128,611
Total Passenger Miles: 547,662
Program Highlights: 11% increase in ridership from 2015

Carroll Transit System (CTS)

Carroll Transit System (CTS) is operated by Ride with Us, a 501(c) 3 non-profit organization. Carroll Transit System is committed to providing safe, timely, service oriented transportation for the residents of Carroll County. This includes their CTS Demand Response (reservation) service, Carroll Transit Shuttles, and agency transportation.

Legislative District 1, 8

Contact Information:
1300 Old Meador Rd.
Westminster, MD 21158
(410) 363-0622
carrolltransitsystem.com

Service Hours:
Monday-Friday 8:00 a.m. - 5:00 p.m.
Saturday 8:00 a.m. - 4:00 p.m.

Cecil Transit

Cecil County provides public transportation throughout Cecil County. Service includes: Deviated Fixed Routes, Demand Response Routes & Taxi Voucher Program.

Legislative District 36

Contact Information:
Wayne Winters, Transit Chief

200 Chesapeake Blvd.
Suite 2500
Elkton, MD 21921
(410) 996-5295 #2
(410) 620-9483 Fax
ceciltransit.com

Service Hours:
22,298/year

Fleet Size: 18 Vehicles
Employees: 18 FT / 5 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $1,816,816
Total Ridership (one-way passenger trips): 101,251
Total Passenger Miles: 476,598

Program Highlights:
- Travel Training
- Taxi Vouchers
- Small Fee Deviations

Charles County Department of Planning & Growth Management

Serving Charles County, southern Prince George's County, northern St. Mary's County; providing public fixed route, specialized door to door, medical transportation to Baltimore City and Washington, DC

Legislative District 28
Contact Information:
Robert C. Romero,
Transit Development Admin.

PO Box 2150
200 Baltimore St.
La Plata, MD 20646
(301) 645-0642
(301) 934-0107 Fax
www.go-vango.com

Service Hours:
Monday – Saturday
6:30 a.m. – 10:30 p.m.

Fleet Size: 47 Vehicles
Employees: 4 FT

FY 2016 Operating Data
Total Transportation Operating Budget: $6,744,573
Total Ridership (one-way passenger trips): 908,796
Total Passenger Miles: 6,337,765

Program Highlights:
- Completed major improvements to a county owned park and ride facility

Delmarva Community Services, Inc.

Delmarva Community Transit provides Paratransit, public transit, medical and ADA transportation, Mobility management, and One-Stop services in Caroline, Dorchester, Talbot, and Kent counties

Legislative District 36, 37A

Contact Information:
Dr. Santo A. Grande, CCTM,
President/CEO

10502 Greensboro Rd.
Denton, MD 21629
(410) 882-4155
(410) 479-4443 Fax
dcdct.org

Service Hours:
Monday – Friday 4:35 a.m. - 8:00 p.m.
Saturday 8:30 a.m. - 6:30 p.m.

Fleet Size: 72 Vehicles
Employees: 7 FT / 49 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $3,115,598
Total Ridership (one-way passenger trips): 225,745
Total Passenger Miles: 1,263,547

Program Highlights:
- Soon to open a new customer service dispatch center combining dispatch and the mobility management dept. This facility is the culmination project of the Veteran's Transportation and Community Living Initiative emphasizing dispatch and information for veterans and their families.

Garrett Transit Service

Garrett Transit Services provides public transit, non-emergency medical transportation, Paratransit, transportation for Head Start programming, special event transportation, as well as enabling transportation to and from employment.

Legislative District 1, 1A

Contact Information:
Mark Rodeheaver, Director

225 Francis Sanders Dr.
Oakland, MD 21550

(301)-533-9010
GarrettCAC.org

Service Hours:
Monday – Friday
7:00 a.m. - 5:00 p.m.

Fleet Size: 20 Vehicles
Employees: 27 FT / 2 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $1,701,844
Total Ridership (one-way passenger trips): 108,585

Harford Transit LINK

Harford Transit LINK provides fixed route and Paratransit services to Harford County and Cecil County on a Regional JARC route.

Legislative District 7, 34, 35

Contact Information:
Robert Andrews, Administrator

1311 Abingdon Rd.
Abingdon, MD 21009
(410) 612-1620
(410) 612-1745 Fax
harfordtransitlink.org

Service Hours:
Monday – Friday
5:00 a.m. – 7:30 p.m.

Fleet Size: 43 Vehicles
Employees: 38 FT / 9 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $6,391,216
Total Ridership (one-way passenger trips): 359,269
Total Passenger Miles: 769,333

Program Highlights:
- Introduced new electronic transit management and passenger information systems
- Embarked upon a passenger amenities program to include county-wide bus shelter installations

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Jewish Council for the Aging

The Jewish Council for the Aging provides Paratransit services throughout Montgomery County and the Greater Washington D.C. area.

Legislative District 14-20

Contact Information:
Moti Galil, Director of Transportaiton

12320 Parklawn Dr.
Rockville, MD 20852
(301) 468-6280
(240) 252-3501 Fax
accessjca.org

Service Hours:
As needed

Fleet Size: 14 Vehicles
Employees: 3 FT / 13 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $1,091,584
Total Ridership (one-way passenger trips): 45,863
Total Passenger Miles: 126,739

Montgomery County Transit (RideOn)

Ride-On provides fixed route public transit and medical transportation in Montgomery County.

Legislative District 14-19, 20, 39

Contact Information:
Will Kenlaw, Acting Chief, Customer & Operations Support

101 Monroe St.
5th Floor
Rockville, MD 20850
(240) 777-5800
(3240) 777-5801 Fax
RideOnBus.com

Service Hours:
7 Days a Week

Fleet Size: 343 Vehicles
Employees: 806 FT / 7 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $122,224,217
Total Ridership (one-way passenger trips): 24,515,000
Total Passenger Miles: 14,065,600

Program Highlights:
- Opened a state of the art Montgomery Mall Transit Center with heated waiting areas, real time monitors, bike racks, and wind screens
- 94% of bus stops are ADA compliant

Maryland Transit Administration

The Maryland Transit Administration provides an integrated network of directly-operated Local Buses, privately-contracted Commuter Buses, Metro Subway, Light Rail, MARC Train Service and Mobility (paratransit) service, as well as technical and financial support in the form of grant awards for Locally Operated Transit Systems (LOTS) in all 23 Maryland counties as well as Annapolis, Ocean City and Baltimore City.

Contact Information:

Office of Local Transit Support
6 Saint Paul Street, Suite 801, Baltimore, MD 21202
Office: 410-767-3781   Fax: 410-385-0901

Office: 410-767-3781   Fax: 410-385-0901
Jeanie Fazio, Deputy Director
Jfazio1@mta.maryland.gov

Fleet Size: Bus –744 (662 Clean Technology); Metro Subway – 98; Light Rail – 53; MARC Locomotives – 42; MARC Train Passenger cars – 177; Commuter Bus – 66 MTA-owned; 220 contracted; Mobility – 306 Cutaways; 207 Sedans; 40 MV-1

Gallons of diesel fuel consumed by bus annually: 5,977,415
Gallons of diesel fuel consumed by bus fleet daily: 16,376
Number of visits to mta.maryland.gov website in FY 2016: 7,400,120
Number of unique visitors to mta.maryland.gov in FY 2016: 2,524,846
Number of calls answered at MTA Information Center in FY 2015: About 3 million

FY 2016 Operating Data:
FY 2016 Annual Ridership: 110,717,753

Local Bus: 75,619,281
Metro Subway: 12,221,949
Light Rail: 7,431,060
MARC Train: 8,961,892
Commuter Bus: 3,928,069 (Balto. 295,910; Wash., DC 3,385,063; ICC 247,096)

FY 2016 Average Weekday Ridership: 369,215

Local Bus: 248,749
Metro Subway: 40,432
Light Rail: 22,306
MARC Train: 33,930
Commuter Bus: 15,544 (Balto. 1,179; Wash., DC 13,478; ICC 886)

FY 2016 Budget Appropriations

Total MTA Budget: Op and Cap: $1,202,630,384
LOTS Dept/Office Budget: $711,189
LOTS Total Budget: $107,296,042

FY 2016 Passenger Trips per Vehicle Revenue Mile:

Local Bus: 3.77
Metro Subway: 2.44
Light Rail: 2.37
Mobility: 0.12
MARC Train: 1.40
Commuter Bus: 0.62

Maryland Transit Administration (Cont.)

The Maryland Transit Administration provides an integrated network of directly-operated Local Buses, privately-contracted Commuter Buses, Metro Subway, Light Rail, MARC Train Service and Mobility (paratransit) service, as well as technical and financial support in the form of grant awards for Locally Operated Transit Systems (LOTS) in all 23 Maryland counties as well as Annapolis, Ocean City and Baltimore City.

Statewide LOTS Op Grants:
- Washington Area – Washington Area Office:
- Montgomery LOTS: $39,089,000
- Prince George's: $13,625,000
- RTA: $1,845,828 (Regional Transportation Agency, Howard County)

System Improvements:
- Launch of BaltimoreLink, a comprehensive $135 million transit improvement plan to better connect people to jobs, improve connection between modes, improve signage, crosswalks and sidewalks around key transfer facilities
- Three new Express BusLink routes initiated – 102, 106 and 107 – providing faster connections from BWI Airport MARC Train Station to Old Court Metro Subway Station; from Pikesville/Owings Mills to Towson; and from Towson to White Marsh
- Expansion of Commuter Bus service included added trips on Nos. 310 and 320, introduction of No. 425 between Baltimore and Aberdeen and hearings on Nos. 210 and 215 scheduled to start March 1, 2017 between Baltimore and Annapolis and Kent Island
- First new FM station in the Baltimore metropolitan region, WTTZ-FM 93.5, started broadcasting transit and traffic reports that include buses, trains, cars and planes
- Transit Team introduces new mid-day transit reports
- Reconstruction of Metro Subway interlockings at Reisterstown Plaza and Rogers Avenue stations and at the Portal between the Mondawmin and West Cold Spring stations
- New Park & Ride lot in Waldorf opened to accommodate over 500 cars for Commuter Bus customers
- First cars delivered back to MTA after mid-life overhaul that is being performed on all 53 Light Rail cars that will increase energy savings 10-15 percent and that includes new rider amenities, closed circuit TV system, additional destination signs, automated station announcements and an automatic passenger counter system
- Grade crossing replaced at Andover Road increases Light Rail safety, efficiency and reliability
- Bike cars added to all 30 weekend Penn Line MARC trains, and grant approved to modify cars on Camden and Brunswick lines to accommodate full-sized bicycles on all MARC trains every day on every run
- New "Eco Cleaning" initiated for Local Bus includes new bus washers, deep cleaning process and eco-seal to help reduce indoor hazards and protect and promote good health
- New deep-cleaning regimen started during non-revenue hours at Metro Subway includes more frequent power washing and the thorough scrubbing and cleaning of all stainless steel, Plexiglas, elevators, escalators, stairs, waiting areas and shelters
- Additional MTA Police Force officers hired to patrol system for enhanced security
- Creation of MTA Police Force Emergency Response Unit to deliver critical resources into neighborhoods when the time is needed
- $27 million TIGER grant approved to improve transit and revitalize a 5-mile stretch of North Avenue that includes dedicated bus lanes, transit signal priority, bike facilities, enhancements to Light Rail and Metro Subway stations, improvements at major bus stops and sidewalks, streetscaping and roadway re-paving

Maryland Transit Administration (Cont.)

The Maryland Transit Administration provides an integrated network of directly-operated Local Buses, privately-contracted Commuter Buses, Metro Subway, Light Rail, MARC Train Service and Mobility (paratransit) service, as well as technical and financial support in the form of grant awards for Locally Operated Transit Systems (LOTS) in all 23 Maryland counties as well as Annapolis, Ocean City and Baltimore City.

System Improvements Continued:

$32 million Takoma-Langley Transit Center serving 11 different bus lines opens featuring an enclosed area, restrooms, large area maps, bike racks and next vehicle arrival information

Formation of public-private partnership (P3) agreement for Purple Line that will operate from Bethesda to New Carrollton

Dedicated bus lanes created resulting in more efficient bus operation and service delivery along Pratt and Lombard streets for Local Bus lines in downtown Baltimore

New method of daily monitoring of all Local Bus lines resulting in increased on-time performance and a decrease in customer complaints

Bus fleet availability increased by 8 percent

Absenteeism Reduction program at Light Rail reduces absenteeism 30 percent

Contract procured to purchase 172 clean diesel buses

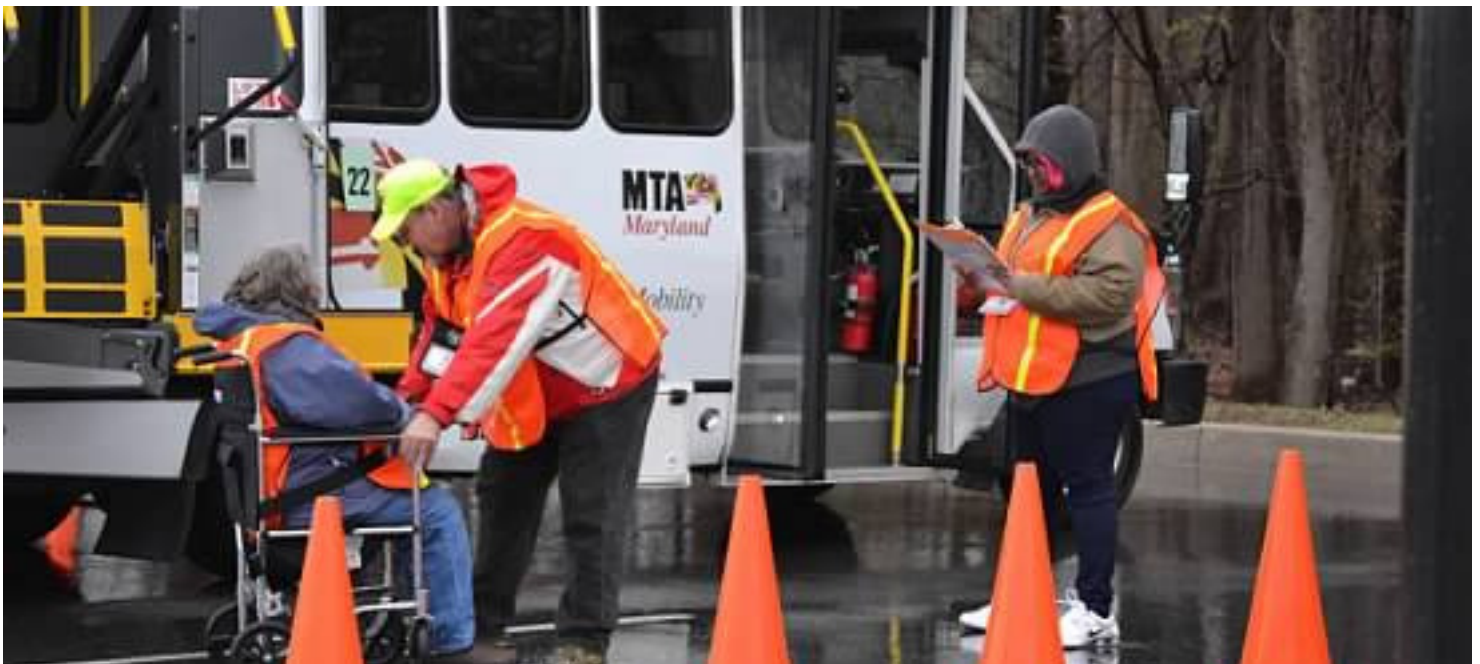Implementation of new CharmCard® ID program for Baltimore City students reduces fraud

New online tools at Mobility increases on-time performance to over 95 percent, enables 95 percent of reservation calls to be answered within three minutes, and shortens response time for customer complaints from 15 days to 10 days

MTA opens new EV recharging points at Germantown and Point of Rocks MARC Train stations on the Brunswick Line and at Martin State Airport Station on the Penn Line

Improved method of handling complaints from customers using Local Bus, Light Rail and Metro Subway cuts response time of 96 percent of complaints from 15 days to five days

Adopt-a-Stop program to encourage cleaner bus stops and shelters started in collaboration with area residents, businesses, property owners and civic groups throughout MTA's service area

All employees taking new customer service training program in partnership with Anne Arundel Community College

Ocean City Transportation

Ocean City Transportation operates fixed routes and a complimentary Paratransit service in the Town of Ocean City.

Legislative District 38B

Contact Information:
Mark D. Rickards, Transit
Manager

204 65th St. Building E,
Ocean City, MD 21842
(410) 723-2174
(410) 723-1832 Fax
OceanCityMD.gov/oc/departments/public-works/transportation

Service Hours:
April - November 24hr. service
November - April reduced hours

Fleet Size: 65 Vehicles
Employees: 13 FT / 165 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $5,780,389
Total Ridership (one-way passenger trips): 2,736,769
Total Passenger Miles: 2,736,769

Program Highlights:
- Acquisition of two 60' articulating buses
- Completion of 10% D/E Phase for Public Works Campus Plan
- Interior/Exterior refurbishment of 3 transit stations

Prince George's County

Provide fixed route and paratransit service throughout Prince George's County. Includes service to senior nutrition sites, dialysis centers and shopping trips.

Legislative District 22-26

Contact Information:
Semia L Hackett, Transit
Services Manager

9400 Peppercorn Place,
Suite 320
Largo, MD 20774
(301)-883-5656

Service Hours:
Monday – Friday 7:00 a.m. - 5:00 p.m.

Fleet Size: 153 Vehicles
Employees: 58 FT

FY 2016 Operating Data
Total Transportation Operating Budget: $24,012,300
Total Ridership (one-way passenger trips): 3,384,094
Total Passenger Miles: 3,591,792
Program Highlights: completed work to make an additional 59 bus stops ADA compliant

QAC County Ride

County Ride provides paratransit, medical transportation, and public transit routes in Queen Anne's, Talbot, Kent, and Anne Arundel.

Legislative District 36

Contact Information:
Anne Van Benschoten, Transit
Administrator

104 Powell St.
Centreville, MD 21617
(401) 758-2357
(401) 758-0346 Fax
QAC.org

Service Hours:
Monday – Friday

Fleet Size: 19 Vehicles
Employees: 15 FT

FY 2016 Operating Data
Total Transportation Operating Budget: $705,729
Total Ridership (one-way passenger trips): 26,924
Total Passenger Miles: 314,076

Program Highlights:
- Continued grant funding for FY 2017 for a fixed route to Annapolis
- Continued success with bus advertising

Regional Transportation Agency of Central MD (RTA)

The Regional Transportation Agency of Central MD provides fixed route and paratransit service to multiple jurisdictions in the Central Maryland area. RTA routes consist of 2 legacy systems formerly known as Howard Transit and Connect-A-Ride

Legislative District 9A/B, 12, 13, 21, 22, 31A, 32, 33

Contact Information:
Mark Pritchard, General Manager

8510 Corridor Rd. Suite 110
Savage, MD 20763
(443) 285-0050
TransitRTA.com

Service Hours:
Monday-Friday 5:30 a.m. - 11:30 p.m.
Saturday 7:00 a.m. - 11:00 p.m.
Sunday 9:00 a.m. - 7:00 p.m.

Fleet Size: 54 Vehicles
Employees: 153 FT / 15 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $13,701,006
Total Ridership (one-way passenger trips): 1,524,406
Total Passenger Miles: 2,939,778

Program Highlights:
- Implemented Route Match AVL/GPS system to paratransit fleet
- Transit Development Plan involvement
- Successful free ride marketing initiative resulting in a 68% rate of return

Spring Dell Center, Inc.

Spring Dell Center, Inc. provides subscription fixed route, paratransit and medical transportation for participants of its residential, supported employment and day programs in Charles County.

Legislative District 28

Contact Information:
Melissa Tyner, Director of Transportation

6040 Radio Station Rd.
LaPlata, MD 20646
(301) 934-4561
(301) 870-2439 Fax
SpringDellCenter.org

Service Hours:
22,298/year

Fleet Size: 58 Vehicles
Employees: 3 FT / 7 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $755,005
Total Ridership (one-way passenger trips): 106,747
Total Passenger Miles: 560,117

Program Highlights:
- Purchased a used 2007 12amb/2wc position bus
- Recipient of FY 16/17 5310 Grant Award for 2 buses and preventive maintenance funds

St. Mary's Transit System

St. Mary's Transit System (STS) offers public transportation, ADA paratransit transportation and SSTAP transportation services throughout St. Mary's County. STS connects with Charles County's VanGO and Calvert County's Transit System

Legislative District 29

Contact Information:
Mary Ann Blankenship, Transportation Supervisor

PO Box 409
44829 St. Andrews Church Rd.
California, MD 20619
(301) 863-8400 ext. 1123
(301) 866-6797 Fax
StMarysMD.com

Service Hours:
Monday–Saturday 6:00 a.m.–11:00 p.m.
Sunday 6:00 a.m. - 9:00 p.m.

Fleet Size: 21 Vehicles
Employees: 14 FT/ 29 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $3,281,264
Total Ridership (one-way passenger trips): 370,739
Total Passenger Miles: 1,148,560

Program Highlights:
- St. Mary's Transit System (STS) and the Dept. of Aging and Human Services teamed up to "Stuff the Bus" and help replenish local food banks throughout St. Mary's County, bringing in over 4,900 lbs. of nonperishable food items

Transdev

Transdev provides fixed route transit, Paratransit, private shuttle, college / university campus connectivity, taxi, charter, and special events transportation services throughout Maryland.

Legislative District 40

1601 Wicomico St
Baltimore, MD 21230
(443) 873-5757
(443) 873-5795 Fax

Tri-County Council for the Lower Eastern Shore of MD

Shore Transit provides public transit with fixed route, ADA, SSTAP, JARC, and Paratransit services in Somerset, Wicomico and Worcester Counties.

Legislative District 37, 38

Contact Information:
Bradley A. Bellacicco, Transit Director

31901 Tri-County Way
Salisbury, MD 21804
(410)-341-8951
(410) 341-8953 Fax
ShoreTransit.org

Service Hours:
7 Days/Wk, 20 Hrs/Day

Fleet Size: 50 Vehicles
Employees: 76 FT/ 14 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $7,100,000
Total Ridership (one-way passenger trips): 415,858
Total Passenger Miles: 1,904,292.8

Program Highlights:
- Salisbury Area Chamber of Commerce Environmental Service Award
- Award of medium bus contract
- New level of service for our two universities

TransIT Services of Frederick County

TransIT Services of Frederick County provides public, paratransit, and NEMT transportation throughout Frederick County.

Legislative District 3, 4

Contact Information:
Nancy Norris, Director

1040 Rocky Springs Rd.
Frederick, MD 21702
(301) 600-2065

FrederickCountyMD.gov/Transit

Service Hours:
Monday – Friday 5:30 a.m. – 9:30 p.m.
Saturday 7:30 a.m. - 9:45 p.m.

Fleet Size: 50 Vehicles
Employees: 63 FT / 23 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $5,713,840
Total Ridership (one-way passenger trips): 677,919
Total Passenger Miles: 1,254,873

Program Highlights:
- Taxi Access Program implemented 12/1/15
- 5 All-electric buses and 10 charging stations operational since May 2016
- Recognized as TAM Outstanding Program of the Year for 2016
- Driver Jeff Raines recognized as TAM Driver of the Year

Washington County Transit

Washington County Transit provided public Fixed-Route transit, ADA paratransit, Statewide Special Transportation Assistance (SSTAP) and the Job Opportunity Bus Shuttle (JOBS) throughout the City of Hagerstown, and the communities of Chewsville, Funkstown, Halfway, Maugansville, Smithsburg, and Williamsport including the Hagerstown Regional Airport, Meritus Medical Center, College/ Universities campuses, the Senior Center, most retail shopping centers and senior housing facilities

Legislative District 2, 3

Contact Information:
Kevin D. Cerrone, Director

1000 West Washington St
Hagerstown, MD 21740
(240) 313-2750
(301) 791-3343 Fax
WashCo-MD.net/transit

Service Hours:
Monday- Saturday 6:00 a.m. - 10:00 p.m.
Saturday 7:45 a.m. - 10:00 p.m.

Fleet Size: 22 Vehicles
Employees: 17 FT / 32 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $2,315,797
Total Ridership (one-way passenger trips): 456,523
Total Passenger Miles: 513,716

Program Highlights:
- Installation of Fixed Route Transit System Bus Stop signs continued
- Plan for additional passenger shelters developed and submitted to appropriate agencies for approval
- Resigned SSTAP voucher program creating higher denomination vouchers and combined ID cards

Washington County Community Action Council

WCCAC transports persons to and from work on the Hopewell Express; WCCAC transports disabled individuals to and from local Day Care Centers on a daily basis. WCCAC transports the elderly and/or physically disabled, veterans etc. to and from medical appointments as requested.

Contact Information:
Jackie Crabtree, Transportation Director

101 Summit Ave.
Hagerstown, MD 21740
(301) 797-4161 x158
(301) 797-9062
Jcrabtree@wccac.org
WCCAC.org

Service Hours:
7 days a week as needed

Vehicles in Fleet: 13
Employees: 13 FT / 1 PT

FY16 Operational Data
Total Passenger Miles: 356,765
Total Operating Budget: 430,000
Total Ridership (one-way trips): 116,103

Program Highlights:
Hopewell Express
Medical Appointments
Day program transports

Worchester County Commission on Aging

Transportation provided for seniors and persons with disabilities in Worchester County. Services provided to and from four senior centers, Adult Medical Daycare, and for special outings or socialization trips; provide mobility/options counseling for seniors and disabled Worchester County residents.

Legislative District 38

Contact Information:
Rob Hart, Executive Director

4767 Snow Hill Rd.
Snow Hill, MD 21863
(410) 632-1277
(855) 230-5498 Fax
worcoa.org

Service Hours:
Monday - Friday
8:00 a.m. - 4:30 p.m.

Fleet Size: 7 Vehicles
Employees: 3 FT / 3 PT

FY 2016 Operating Data
Total Transportation Operating Budget: $60,000
Total Ridership (one-way passenger trips): 16,000
Total Passenger Miles: 20,800

Program Highlights:
- Newly established Mobility Options Program that coordinates and educate Worchester County seniors and those with disabilities about existing programs and new options including dialysis ridership and volunteer driver program